# **CASE STUDY**

# ADVISING ON THE PROCESS TO ANALYSE AND MANAGE INTERNATIONAL DATA TRANSFERS

### Challenge

Our client, the National Foundation for Educational Research ("**NFER**"), is the leading independent provider of education research and insights. Its aim is to create an excellent education for all children and young people.

NFER informs decision-makers about issues across the education system at international, national and local levels in the government, the third sector and the private sector. As such, it has some complex data flows through working on its own behalf, working on behalf of others or simply providing support services.

It is crucial to the client to ensure compliance when sharing that data, especially where its projects necessarily involve international data transfer.

#### Solution

We provided a bespoke workshop session to help NFER to analyse its role across a wide range of projects, where NFER was engaged at various levels throughout the flow of personal data, both nationally and internationally.

We then created a framework to guide NFER's own analysis of its arrangements, with the aim of creating a more standardised approach. This took into account the need to manage NFER's compliance risk, bearing in mind the level of sensitive data involved in its educational research.

#### Impact

NFER operates at various levels of the flow of data within its research projects, whether it is the entity commissioning research, or a service provider within a partnership of organisations that are running a research project. NFER also collects data from individuals internationally, including many developing countries. Boiling down the compliance requirements to a simple set of standard approaches is key, especially when working with individuals and organisations in countries where understanding of data protection is low.





Centre for educational research and development

## Legal directory extract

"The legal knowledge regarding data protection is as good as it comes amongst solicitors... excellent at quickly identifying the commercial issues for the client, focusing legal skills on achieving the best outcome, and avoiding distractions."

*Quoted in* The Legal 500 UK 2021