

CASE STUDY



Pritchetts

FULL-SCALE DATA PROTECTION AUDIT AND GDPR COMPLIANCE PROGRAMME

Challenge

This leading UK provider of on-campus student residential and academic accommodation, infrastructure and support services to 15 major university sites in the UK has over 800 employees and has provided homes to over 310,000 students. **Compliant use of personal data is fundamental to its business operations.**

At first, the organisation instructed us to limit our scope to a **data protection audit of the group's key central business functions**. Following the **success of that initial project**, we were commissioned to perform a more in-depth **GDPR-based audit and gap analysis** of all of the organisation's university sites.

Solution

We created bespoke questionnaires to analyse compliance against the applicable UK data protection legislation and regulatory guidance. We then carried out face-to-face interviews with numerous key personnel across the client's group of companies. By combining the knowledge built up during this process with our own expertise, we produced a **comprehensive audit report of our combined findings**, summarising for both the group's central business functions and the university sites. As part of that, we generated **many practical recommendations for mandatory and best practice compliance**. Our auditing and reporting process took into account the audit guidance and methodologies issued by the UK regulator (the ICO) to ensure consistency should the ICO ever choose to audit our client.

The organisation was **delighted with our audit methods and reporting**. It subsequently engaged us to help **implement many compliance actions** across its complex group structure and to **draft numerous in-depth policies and guidelines** to assist the organisation to manage risks. In addition, we were engaged to **undertake an in-depth, specialist GDPR staff training and workshop programme**.

Impact

By engaging our services and collaborating with us, the organisation had a detailed **grasp of its compliance risks and worked hard to mitigate or eradicate those risks**. It also now has a **full suite of compliance policies**, as well as **staff who have been trained by our data protection experts in the latest details of the GDPR**.



UPP Group, a leading UK university infrastructure, accommodation and service provider

Client testimonial

"Pritchetts are just what you need from a specialist law firm – agility, professionalism and technical expertise. Without them alongside us, the GDPR process would have been far more treacherous ... We have appreciated their ability to advise us on both long-term program issues ... as well as creating bespoke policies and processes and being highly responsive to urgent business-critical issues."

Moji Fatoye, was UPP Group Company Secretary

You can find out more by [emailing us](#), or calling us on 0117 307 0266