



EDEN COVID POLICY

In line with government guidelines and under the continuous advice and instruction of our union, we have a number of measures in place to provide you and our team with the safest possible environment.

If on the date of your appointment you show any symptoms of Covid'19 (including a temperature), we ask that you rearrange your appointment for at least another 14 days.

We are working 6-7 days a week with extended daily hours, and in two smaller shift teams across each day. This is to allow for clients and our staff to be sufficiently spaced out across our large salon.

The team will be wearing PPE within the salon, including disposable aprons, visors, masks and gloves where necessary. We have perspex at our Reception desk and nail bar, and dividing sheets between our backwash basins.

You must wear a face mask during your salon visit. This can be removed to sip drinks and for facial treatments.

Access to the salon will be by appointment only and we ask that only the client attend, (unless the appointment is for a child and they require one guardian).

We ask you to please wash your hands before you leave for your appointment and use hand sanitizer upon entering the salon.

There will be a limited waiting area so if you arrive early we ask that you please wait outside the salon or even better, in your car until your designated appointment time, where possible. Our doors will be open whenever possible to increase air ventilation.

To help us with our strict social distancing policies clients must be on time for allocated appointments.

We ask clients to not bring a coat into the salon where possible.

Combs, scissors and clips will be disinfected after each use and disposable gowns will be used in addition to single use towels.

Our surfaces will be cleaned after every client and the salon will be cleaned throughout the day as well as a deep clean at the end of each day.

We can provide tea and coffee in disposable cups, but feel free to bring your own reusable bottle or cup.

Covid safe magazines are here! We are so excited to now offer you free access to over 70 digital magazines while you enjoy your salon visit. Also still feel free to bring your own book or devices that can connect to our WIFI.

Check our website before your appointment for any updates, or even better, follow us on social media @edenhair.haslemere.

Again, we are so grateful for your support for our salon and team and we can't wait to see you.

