



EDEN REOPENING POLICY

We can't wait to see you in the salon again!

In the meantime we've popped together some guidelines to keep everyone safe when we welcome you back.

Commitment

Thank you so much for your support and loyalty during these difficult times, we really do appreciate each and every one of you!

In line with government guidelines and under the continuous advice and instruction of our union, we have a number of new measures in place to provide you and our team with the safest possible environment.

Due to social distancing guidelines our salon will open 6 days a week and working extended hours, our team will be working in smaller teams in shifts across the day with a closure mid shift for a salon deep clean. For more details please visit our website for specific opening times.

We have had to temporarily suspend some of our services please see our website for details.

Our salon

Our salon experience will have changed to adhere to our new regulations, and here is how:

The team will be wearing PPE within the salon, including disposable aprons, visors and gloves where necessary. We have perspex at our Reception desk and nail bar, and dividing sheets between our backwash basins.

You must wear a face mask during your salon visit.

Access to the salon will be by appointment only and we ask that only the client attend, (unless the appointment is for a child and they require one guardian).

If on the date of your appointment you show any symptoms of Covid'19 (including a temperature), we ask that you rearrange your appointment for at least another ten days.

We ask you to please wash your hands before you leave for your appointment and use hand sanitiser upon entering the salon.

There will be no waiting area so if you arrive early we ask that you please wait outside the salon or even better, in your car until your designated appointment time.

To help us with our strict social distancing policies clients must be on time for allocated appointments.

We ask clients to not bring a coat or outer garment into the salon.

Combs, scissors and clips will be disinfected after each use and disposable gowns will be used in addition to single use towels.

Our toilet facilities will not be available to clients unless in an emergency.

Sadly (and hopefully temporarily!) we will be unable to provide tea and coffee, but we can provide bottled water, or even better for the environment, bring your own bottle!

We cannot provide magazines at this time. Feel free to bring your own books or devices that can connect to our wifi.

Our surfaces will be cleaned after every client and the salon will be deep cleaned in our hour closure, as well as at the end of the day.

Our doors will be open whenever possible to increase air ventilation.

We would ask clients to pay card where at all possible.

This is obviously a difficult time for us all and we may have to update our policies, so please double check our website before your appointment.

Again, we are so grateful for your never ending support for our salon and team and we can't wait to see you!

