

30th Anniversary 1988 - 2018

# **CHWESTEND**

Plumbing, Heating and Property Maintenance Professional Services

Telephone 020 8752 8333 10 lines







### FIRSTLY THANK YOU FOR CONSIDERING US!

After 30 years in the industry CH Westend has come to represent a dependable company that is professional, economical and efficient. Since our establishment in 1988 our development and successful progress to a leading position in the maintenance field has resulted from combining our expertise over a large range of trades.



### WE STRONGLY BELIEVE IN YOUR

www.ch-westend.co.uk

#### **ABOUT US**

CH Westend was created to exist as a central hub for an assortment of property maintenance services, including plumbing, heating and general maintenance repairs. Because of hard work and gaining a reputation of reliability and honesty, the company has built up a strong client base.

We put our clients at the forefront of our work, prioritizing customer satisfaction in terms of both quality and price. We make sure that all our engineers are highly experienced, and welcome feedback from all our customers, which is available to see both in this brochure or online.



## LET'S TALK EFFICIENCY MEANS KNOWLEDGE

Keeping it simple:

Here at CH Westend, we always aim to get the job done in the most professional and efficient way possible. This also includes making sure that as the client, you are aware of the process every step of the way. Our trained office staff always endeavour to explain the works that we commence in a simplistic and easy to understand manner, to make for a smooth working process.

We always give a fair price:

At CH Westend we are keenly aware of the need to control business expenditure, particularly in today's economic climate. Hence, in addition to a high standard of workmanship and service, we firmly believe that our competitive charging also delivers good value for money.



### **Keeping it simple**

### **Always priced fairly**





Since establishment, our development and successful progress to a leading position in the maintenance field has resulted from combining expertise over a range of trades with a distinctive and willing approach to our clients. In effect we extend their management resource, creating a pool of expert knowledge from different trades to provide you with the very best service.

Dependable: You can always rely on us to do a good job. This is reflected in gaining 95% positive feedback from our work, which is available to see at:

https://www.mybuilder.com/profile/view/chwestend

Never compromise on quality: We always take pride in our work and it shows - 75% of our work is from repeat customers and referrals.

Deadline is essential: We understand you value your time, so here at CH Westend we always make sure to complete our work on time and within budget. Furthermore, our engineers' vans also have the latest live-tracking GPS technology, so we can report how long they will be at any one time.

### **PROFESSIONAL SERVICES COVERED**

### Our areas of expertise

BOILER INSTALLATIONS PLUMBING AND HEATING BOILER SERVICING & REPAIRS GAS SAFETY CERTIFICATES BLOCKED DRAINS & JETTING

LOCKS CARPENTRY KITCHENS COMPLETE BATHROOM SUITES FLOORING

FENCING TILING ROOFING GUTTERING

ELECTRICAL INSTALLATIONS ELECTRICAL CERTIFICATES ELECTRICAL REPAIRS

PAINTING AND DECORATING PLASTERING

GLAZING AND BOARDING CARPETS BUILDING

COMPLETE PROPERTY REFURBISHMENTS



We are driven by creating experiences that deliver results for our customers

#### WHAT OUR CUSTOMERS SAY.

(?) () 'I have consistently used CH Westend for services on my house for the past 7 years. Extremely professional and reliable, and great value for money. Recently got the company to do some plumbing and general maintenance work. Booked late Wednesday afternoon and had Dave come round the very next morning, highly recommend!' Graham, Hanwell

'I would highly recommend this organisation. From the word go they were friendly, professional and very helpful. Particular thanks to Carol who works in the office, and Phil who carried out the work. We had booked Phil for a number of handyman projects in our office. He arrived when agreed and carried out the work quickly and to a very high standard. I cannot praise them enough. Will definitely be using them in the future.' Gemma, Camden Town

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### **WyBuilder.**com

### 1 5 Star Service

'I could not be more pleased. A very smooth job from start to finish. Gold stars for all concerned. Will definitely be asking them to do more work.' Natalie, Hammersmith

### Speed and Efficiency

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'New shower riser rail and handheld shower fitted quickly and efficiently. Contact with office good. Price very acceptable.' Sarah, South Kensington

### Courteous and Pleasant Staff

'Very courteous and pleasant to deal with. Job was simple but was done at the requested time as promised. Will definitely consider for future work.' Jack, Hendon

# Great Job and Perfect Results

'Builder was on time, gave advice ,gave a clear quote and did a great job with perfect results. I will contact CH Westend anytime I need any home maintenance' Peter, Shepherds Bush

### Transparent Prices

Very transparent pricing structure, and came round in advance to evaluate what needed to be done. They were diligent and flexible, Donna, Pimlico

### Helpful and Friendly Team

'Helpful workers and friendly staff made the company easy to work with and the necessary work was completed efficiently and to a top quality standard. Would definitely recommend for any jobs needed around the home.' Conor, Northolt

# CONTACT US FOR ALL YOUR MAINTENANCE NEEDS

#### **CH WESTEND**

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#### REGISTRATION

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