



MERCHANT NAVY WELFARE BOARD

Managing Volunteers Course Programme

The course aims to explore the benefits, obligations, and issues in recruiting and managing voluntary staff.

Aim of the course

- To give delegates an operational overview of the organisational considerations involved in effectively supervising volunteers

Course Content

- Differences between paid and voluntary staff
- Recruiting volunteers
- Different types of volunteer
- Understanding of good practice in using volunteers
- Managing and supervising volunteers
- Dealing with difficulties that may arise with volunteers