



Staff Newsletter

VOLUME 1, ISSUE 1

NEWSLETTER DATE

SPECIAL POINTS OF INTEREST:

- Briefly highlight your point of interest here.
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Inspection Report

As most of you will be aware, the Care Inspectorate carry out a yearly inspection of all Care at Home Services.

During an inspection, the inspector grades the service with the lowest grade being a one and the highest being a six.

Our latest inspection, carried out in September 2016 we received the following grades:

Quality of Care and

Support 4, Quality of Staffing 4, Quality of Management & Leadership 5.



It was also noted that all previous requirements made at the last inspection had been met.

No requirements were made from our most

recent inspection.

A huge thank you to those staff who participated in this inspection and for everyone's continued support to deliver and maintain our excellent services.

Keep up the great work!!!

New Senior Care Role

From October 2016 we introduced this new role within our organization as part of our development for supporting and improving service delivery and monitoring. 8 staff have been successfully

appointed, so congratulations to Pat, Wioleta, Tracy T, Saira B, Karen C, Tracy W, Babs & Natasha. They will be providing ongoing support to our new staff, carrying out observations, home visit

assessments and I:L's . In addition they have began to role out our new electronic care planning and care notes system—the PASSsystem. This will be fully roled out to all staff within the next few months.

SVQ SOCIAL SERVICES & HEALTHCARE



The Scottish Government is yet to advise when the SSSC Register will open for support workers in housing support and care at home services. Once confirmation is received full information will be posted on the SSSC and Scottish Care websites.

In preparation to meet registration requirements it is essential for all staff to complete SVQ II Social Services & Healthcare.

We are currently working with West Lothian College to enable staff to achieve this qualification. The cost of the course will need to be

met by the student .

Funding may be available through ILA Scotland where you could get £200 towards your learning.

For further information, please contact Lorna Easton, Office Manager.

Flu Vaccination

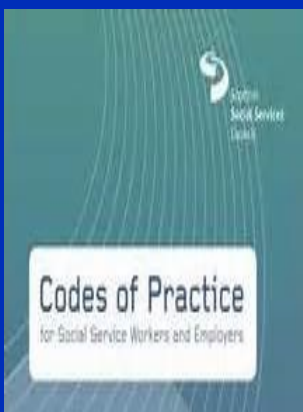
Flu vaccination is available every year on the NHS to help protect adults and children at risk of flu and its complications. Flu can be unpleasant, but if you are otherwise healthy it will usually clear up on its own within a week. However, flu can be more severe in certain people. We therefore would encourage you to get vaccinated to protect yourself, your service users and your own families.

Flu clinic information within Edinburgh and West Lothian along with consent forms are available in the office.

SSSC New Codes of Practice

I am pleased to tell you that the SSSC have published the revised SSSC Codes of Practice for Social Service Workers and Employers. They apply from 1 November 2016. They were updated to reflect the many changes to social service policy and practice since they were first published in 2003.

The changes in the Codes also include changes to how they regulate, which also starts on 1 November. The new approach, known as fitness to practise, means that when concerns are raised about a worker they look at whether they are fit to practise rather than whether we can prove misconduct. You can find out more about this here www.sssc.uk.com/fitness-to-practise. The Codes are on Kindle and eReader or you can download a copy and save it on your smartphone, tablet or PC. You can find out more on their website www.sssc.uk.com/codes





Oncall Service

If you require to contact this service please always dial the office number: 0131 339 1468 and not an individual mobile number. This way you will always get through to the correct member of

staff who is oncall . Thank you.

Notification of Absence

If you are absent from work without prior authorisation, you should notify the office/oncall at the earliest opportunity on the first day of absence. If you are phoning 'out of hours' you should phone the 'oncall' up to 10pm and from 6:30am. Text messages and emails are not acceptable. Also if the absence continues, you must

keep the company fully informed. Thank you.

Sector Meetings

It is vital that all staff attend these meetings to ensure information is shared and communicated effectively Sector meetings will be arranged soon and we look forward to seeing you all there.

Annual Appraisals

From Jan 2017 appraisals will be arranged with your line manager to review your achievements, your learning & development and set new goals for the coming year. It's also an opportunity for you to provide feedback and consider what you would like Primecare Health to start, change or continue.

Fundraising News

Some of our Primecare Health staff participated in fundraising events in September 2016 to raise money for Alzheimer Scotland and St Margaret's Academy for Malawi, School Building project.





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Primecare Health are the proud main sponsor for Davidson's Mains and District Pipe Band. Formed in 2010 by Pipe Major Clare Miller, it has given over 50 children aged between 8 and 18 an opportunity to perform and compete locally and now internationally.

This year they have won 18 trophies and titles including 5th place at the Scottish Pipe Band Championships, 5th place at the World Pipe Band Championships. The band was also crowned Lothian and Borders Champion of Champions as a band and for Drumming.

The band has given its young members some amazing opportunities including performing with The Red Hot Chilli Pipers as part of the Edinburgh International Festival, supporting The Scottish Fiddle Orchestra at a summer concert and Hogmanay Celebration in The Usher Hall and leading the parade to promote Edinburgh's new status as a Fair Trade City. They also have their own concert at Christmas time where all band members and learners can display their talents to family and friends.

Future events:

Christmas Concert, **Friday 16th December 2016**. Royal High School, 7pm-9pm

Saturday 20th May 2017 British Championships - Paisley

Saturday 10th June 2017 UK Championships - Belfast

Saturday 24th June 2017 European Championships - Forres

Saturday 29th July 2017 Scottish Championships - Dumbarton

We wish them continued success and the best of luck for 2017!