

## Frequently Asked Questions

### What are your rates of pay?

Care Assistants hourly rates are £11.15 - £21.10

Nurses hourly rates are £25.49 - £47.24

You will receive holiday pay for every hour you work

### Do I need to have experience?

To register it is necessary to have a minimum of 6 months experience within the last 2 years or working towards a healthcare related degree.

### What areas do you cover?

We supply to clients in all areas of Northern Ireland.

### How do I register with Staff Nursing?

You can register your interest via telephone, email, Facebook, or our website. We will then organise an appointment for you to complete all necessary paperwork with the support of one of our experienced recruitment coordinators.

### How long does it take to register for work?

We strive to ensure all applicants complete the recruitment process as soon as possible. However, the length of time will vary depending on several factors, such as; how long it takes Access NI to process your application, and your referees to return our reference request document. From initial registration appointment to working your first shift can take as little as two weeks to complete. On occasion we have had applicants through the entire process and working within a week.

### Do you guarantee hours?

As an agency we are unable to guarantee full time or part time hours. What Staff Nursing can guarantee however is that we will endeavour to provide all the hours you require, at all times remaining honest and transparent with you. We have many staff who work full time, or simply choose the hours that suit them best, and consistently we meet our workers requirement of shifts.

### What are the costs involved to register with Staff Nursing?

You will need to complete an Enhanced Access NI disclosure - £33 We facilitate a two day Induction Programme which covers mandatory subjects to ensure your training compliance. This is charged at £25 per day. However if you are able to provide in date relevant certificates with evidence of course content you must only attend the company policies section of our Induction Programme. You will receive a free uniform and one annually thereafter. Additional

uniforms can be purchased for £20. The Northern Ireland Social Care Council requires Social Care Workers to register. If you are not already a registrant, you must apply within two weeks of commencing work with us. The annual fee is £30 and is payable to NISCC.

### How long does registration take?

If you have started your application online, completion in the office will only take 15 minutes. A registration appointment usually takes less than 1 hour to complete.

### What documentation do I need to bring to registration?

A list of the documentation required for registration will be contained in the appointment confirmation email you will receive from our recruitment team.

Alternatively see list below:

1 form of current photo identification

2 proofs of your current address

Birth or marriage certificate

Two UK based employment reference details (including email addresses), one being your most recent employer

A full Employment History including dates/gaps of employment

NMC Statement of Entry (Staff Nurse) / NISCC certificate (Care Assistant)

National Insurance number

Bank Details

Union membership details (Staff Nurse)

Any relevant training records completed within the past 12 months

An official and complete history of vaccinations you have received (Staff Nurse)

Overseas documentation: Passport, Visa, Work Permit or Residency: all supporting documents

### What is covered in Induction training?

Our induction training covers the mandatory courses that you must be certified in to begin work in a care environment. We also include simulated practical scenarios to assess proficiency in a range of basic care needs. The subjects covered throughout the two days are:

Fire Safety & Evacuation

Infection Prevention & Control

Complaints Handling

Managing Behaviours that Challenge

Introduction to Basic Life Support & First Aid

Moving and Handling Theory & Practical

Safeguarding at Risk Groups

Basic Clinical Skills with Simulated Practical

### Do I need to drive?

No, there is no requirement for anyone registered with the agency to drive. Our aim is to place you in shifts as close to your home as possible.

What settings do you offer work in?

We currently offer shifts in Nursing Homes, Residential homes, Domiciliary setting, H&SC Trusts, Private Hospitals, GP Practices and Independent Clinics.

What shifts do you offer?

Our clients request us to cover a wide range of shifts. Generally, shift patterns run as follows; long day (08:00-20:00), half day (08:00-14:00 or 14:00-20:00), Twilights (17:00-23:00), night shift (20:00-08:00). The nature of agency work allows you to choose the shifts that best work for you and suit your lifestyle.

Will I receive travel allowance?

No, we do not offer travel allowances.