



THE BROOK SPECIAL PRIMARY SCHOOL
PARENT/CARER SURVEY JUNE 2017

We need your help!

RESULTS and DATA – 47 questionnaires returned – 44% - thank you so much. Your major issues are therapies; communication; and being involved in school life. We will try to improve those next year both in house and with Whittington Health around therapies. There are lots of positives here so thank you so much for your comments.

The Governors will also receive a copy of these results so will be pushing us to improve even more!!

	Yes	No	Don't know
1. When you visit the school are you made to feel welcome?	100%		
2. Does the school respond well to your issues or concerns?	91%	7%	2%
3. How easy is it to talk to the Head or Senior staff?	83%	8%	8%
4. Are class staff welcoming and communicative?	91%	7%	1%
5. Do you feel that there is good communication between home and school?	89%	7%	2%
6. Do you get enough information about what is happening at school?	66%	22%	5%
7. Does the school give good advice when you ask?	90%		7%
8. Is your child well cared for in school?	93%	2%	2%
9. Are your child's needs met effectively in terms of the multidisciplinary team eg physiotherapy/speech and language therapy/occupational therapy/dietician/school nurse?	60%	12%	22%
10. Do you feel that the school meets your child's needs?	90%	2%	7%
11. Are there enough opportunities for you to be involved in school life?	70%	4%	22%
12. Do you attend any of the parent/carer sessions or training?	58%	37%	

13. If you did attend, were they useful?	50%		
14. What sort of sessions would be useful to you?			
15. What things are missing or what things would you like to see more of in school?			
16. Is your child happy in school?	95%		4%
17. Do you see progress in your child's development?	80%	2%	
18. Is the area of your child's development that is most important to you being addressed in school?	63%	4%	4%
19. Do you feel you get enough information about what is happening at school eg through the website?	40%	12%	12%
20. Any other comments?			

Additional comments from 13 surveys.

- I would like to thank the Headteacher Ms Margaret for the hard work she has done for the school, being there for everyone (Parents and Children)
- Thank you very much for our class teacher, school nurse and all of you
- The staff are very helpful and understand the needs of the children they are caring for. Good/excellent communication with teachers. Well organized and always eager to help and assist and support, Much appreciated!
- Our son is doing great all because of the Brook special school, the first time I visit all I wanted is for my son to get the school. The teachers are great at their jobs and all the team is good, and is one of the best special schools in Haringey. Continue with the support. Would recommend for anyone who has special needs child. Great work all of you, well done team xx.
- Always available.
- Very friendly environment and he is always happy to be in school
- The school and it's staff do incredible work and it can be seen in how happy my child is to go tyo school and how happy my child is at home.

Communication:

- Updates from school on the website – news page.
- Monthly meetings for parents to exchange ideas
- When my child is in school and gets a bruise I don't always know how it happened.
- More notice – everything should be flagged up more than a week in advance even though we have the calendar
- Parents need to know what's on the Website
- Working parents need to be catered for – newsletter needs to be printed clearer and linked to the website.

Integration/Inclusion

- I would like to see integration every week with the Willow Classes

Therapies:

- Educational Psychologist sessions
- Speech and Language therapy
- Not getting enough therapies – eg SALT and OT.
- 1:1 sessions with physio, 'OT', SALT to discuss child's needs
- We sought OT and SLT privately as we have yet to receive a clear SLT plan from school. There should be a tailored, specific plan for our child that is shared and discussed regularly. We get this from our private therapist. The class teachers do as much as they can but what's really needed is specialist, specific help.
- Speech and language therapy because our son needs it
- More speech and language therapy
- SALT
- Therapies for children who do not eat and who have great anxieties
- Would like to coordinate and have advice from the school for therapy for my son
- There are times when the teams are not in place to meet the needs. It can take a long time to replace those who have left. Not always a quick turnaround of the new professionals to take over.