

## SERVICES

We pride ourselves on our homely and friendly atmosphere. We are asked to remember one important thing and that is that we i.e. staff; visitors are mere guests in the home of our residents.

A strict open door policy for the main office operates from 9am to 5pm where residents can pop in for a chat or just to say hello as is often the case.

Each external door in the home is alarmed giving peace of mind to relatives that their loved ones are safe and secure 24 hours a day.

Our in house shop opens daily for residents to purchase items such as tobacco, sweets, juice and toiletries at cost price. Newspapers can also be arranged for delivery to individual residents.

A well attended weekly church service is held for residents on a Monday morning at 9:30am.

Included in resident's fees are:

- Monthly chiropodist visits
- Fortnightly barber visits
- Weekly trips in our 17 seater mini bus
- Entertainers brought in on a regular basis
- Party nights
- Daily activities including keep fit, arts & crafts and bingo.

Each resident is allocated a key worker on arrival who will review allocated residents care and support needs on a regular basis. Key workers also assist residents with their individual needs such as arranging cash withdrawals for buying personal items to taking residents out on day trips for lunch or to the cinema.