The Lodge Retirement Home Good

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We are carrying out a review of quality at The Lodge Retirement Home. We will publish a report when our review is complete. Find out more about our inspection reports [https://www.cqc.org.uk/what-we-do/how-we-do-our-job/inspection-reports].

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Overview and CQC Inspections

	Safe	Good
	Effective	Good
Overall **Good**	Caring	Good
	Responsive	Good
Read overall summary	Well-led	Good

Our inspector's description of this service

Last updated 4 October 2016
We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection checked whether the provider is meeting the legal

requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

This inspection took place on 6 September 2016 and was unannounced. One inspector carried out the inspection.

Before the inspection, the provider completed a Provider Information Return (PIR). This is a form that asks the provider to give some key information about the service, what the service does well and any improvements they plan to make. We checked the information that we held about the service and the service provider. This included statutory notifications sent to us by the registered manager about incidents and events that had occurred at the service. A notification is information about important events which the service is required to send to us by law. We used all this information to decide which areas to focus on during our inspection.

During our inspection we observed how staff interacted with people who used the service and supported them in the communal areas of the home. We looked at plans of care, risk assessments, incident records and medicines records for three people. We looked at training and recruitment records for three members of staff. We also looked at a range of records relating to the management of the service such as complaints, records, quality audits and policies and procedures.

We spoke with five people and one relative on the day of our visit to ask them their views of the service provided. We also spoke to the registered manager, the deputy manager and three members of staff.

The last inspection was carried out in February 2014 and no issues were identified.

Latest inspection: 6 September 2016

Report published: 4 October 2016

Download CQC inspection report PDF [https://www.cqc.org.uk/sites/default/files/new_reports/INS2-2406428702.pdf] 82.38 KB (opens in a new tab)
All reports

Who runs this service

The Lodge Retirement Home is run by The Manor Trust Bedhampton

Mrs Susan Maclaurin-Pratt
Nominated individual

Type of service

Residential homes

Specialisms/services

Accommodation for persons who require nursing or personal care, Caring for adults over 65 yrs

If you're the provider who runs this service:

- About your profile
- Put this information on your website
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Similar services in this area...

Hill Lodge
In Hampshire, PO9 3JW
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In Hampshire, PO9 3JY
The Oaks
In Hampshire, PO9 3TB

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