

## **Our Terms and Conditions**

### **Purchase Contract**

This web site is operated by PASS DRIVING SCHOOL ("we", "us" or "our"). All purchases made on this web site are governed by these Terms and Conditions at any time although the Terms and Conditions governing any given purchase will be those in effect at the date of your order. If you order goods after we have published the changes you will be bound by those changes. Accordingly, you should check prior to each order to ensure that you understand the precise terms and conditions applicable to your purchase. To assist you in determining whether the Terms and Conditions have changed since your most recent order we will display the date when these Terms and Conditions were most recently updated.

We will confirm acceptance of your order. This will occur either by message on the website immediately after you have confirmed your order, or by us sending an e-mail to the email address you have provided to us. We may do both, in which case the acceptance will occur on whichever arrives sooner of the web message and the email. At this point the purchase contract will be made and we will supply the goods to you in accordance with your order and these Terms and Conditions.

### **Prices**

All prices are in UK Pounds and are inclusive of VAT where applicable, at the current rate. The price of the goods will be as quoted on the web site at the time you confirm your order (usually by clicking the "checkout" button) subject only to any inadvertent technical error for which we will not be liable. If you subsequently amend your order, the prices charged will be those applicable to the amended item(s) at the time that the amended order is confirmed. Please note that as promotions are offered for a limited period of time subsequent amendments to your order may mean that certain promotions are no longer being offered.

The price of the goods does not include a charge for delivery.

### **Availability**

Although we endeavour to hold stock of all the items advertised for sale on our site this cannot be guaranteed so that by acknowledging receipt of your order we are not creating a binding contract to supply what you have ordered but which we do not have in stock. The content of the site is managed and therefore any products that are out of stock should be highlighted.

In the event of unavailability for whatever reason, we will advise you of our position when we receive your order and we will await your subsequent instructions.

## Delivery

Orders will normally be dispatched within 24 hours. Wherever possible, orders received before noon will be dispatched the same day. Normal postal lead times are: UK destinations 1-3 days, Europe 3-5 days, all other areas worldwide 5-10 days, but please allow up to twenty-one days for delivery. We will always do our best to inform you about any delay.

## Returns and exchanges

We believe you will be delighted with your purchases but there may be occasions when you feel it necessary to return an item. You have the right to cancel the contract for the purchase of any item within seven working days of delivery. This applies to all our products. However, we regret that we cannot accept cancellations of contracts for the purchase of products where foodstuffs have been delivered. Please note that you will be responsible for the costs of returning the goods to us unless we delivered the item to you in error or the item is faulty.

## Warranty and Liability:

Nothing in these Terms and Conditions will restrict our liability for death or personal injury resulting from our negligence, neither will any of these terms restrict any of your statutory rights.

In addition that outlined above we will not be deemed to be in breach of contract or of these Terms and Conditions as a result of any delay in our performance or failure to perform our obligations if that delay or failure to perform is due to any cause or circumstance beyond our reasonable control including, but not limited to, fire, flood and other acts of God, strikes, riot, accident, disruption to energy supplies, civil commotion, acts of terrorism or war.

Other than as set out above, our maximum liability arising out of any order for the supply of goods to you under this contract will be limited to the retail price of the goods contained in that order.

1) 48 hours (2 working days (Monday-Friday)) is required before cancel or alter a booking with us. Otherwise the lesson fee becomes due for the whole booking on that day.

2) On the day before the lesson starts, the instructor will wait only 10 minutes before the instructor moves on if the pupil does not turn up unless the pupil gives a notice of a reasonable delay cause. Maximum wait 20 minutes.

3) All lesson fees need to be paid upfront in full in cash before the lessons take place. The acceptance of all other payment methods is at the discretion of the management.

4) All the promotions may be withdrawn without any prior notice by the management any time.

5) The promotion in which 5 lessons for £55 is aimed at for absolute beginners who will take the governments recommended average 45 lessons. Any other group may be considered at management`s discretion.