

## PRIVACY POLICY

We do not store credit card details and your information will be stored and processed for the purpose of this enquiry and will not be shared, transferred or sold to third parties EVER.

## Refund /Cancellation Policy:

1. Personal training sessions that are not rescheduled or cancelled 24 hours in advance will result in forfeiture of the session and a loss of the hourly fee for that session. Any sessions cancelled or rescheduled must be taken within 2 weeks of the original session date or they will be lost.
2. Clients arriving late or who are not ready to start the session in time, will receive the remaining scheduled session time, unless other arrangements have been previously made with the personal trainer.
3. All payments are non-transferable and non-refundable, unless there is a serious or significant change in the clients health that prevents them from exercising, Fitness Dynamics reserves the right to request medical proof in this instance. If this situation occurs the client will have a choice of full refund or freezing the remaining sessions until such time they are able to start exercising again.