

## Privacy Policy

We do not store credit card details nor do we share customer details with any 3rd parties

## Refund / Cancellation Policy:

1.  
Personal training sessions that are not rescheduled or cancelled 24 hours in advance will result in forfeiture of the session and a loss of the hourly fee for that session. Any sessions cancelled or rescheduled must be taken within 2 weeks of the original session date or they will be lost.
2.  
Clients arriving late or who are not ready to start the session in time, will receive the remaining scheduled session time, unless other arrangements have been previously made with the personal trainer.
3.  
All payments are non transferable and non refundable, unless there is a serious or significant change in the clients health that prevents them from exercising, Fitness Dynamics reserves the right to request medical proof in this instance. If this situation occurs, the client will have a choice of full refund or freezing the remaining sessions until they are able to exercise again.
4.  
Clients paying my monthly instalments are authorising Fitness Dynamics to charge their chosen card monthly in advance for the full duration of the program's term specified below. Monthly payments are typically collected on the 1st of each month.
5.  
Clients selecting the single payment option are required to make the full payment before the start of their first session.