**VENTURE AWAY MUSIC WEEKENDS TERMS & CONDITIONS**

Venture Away Music Weekends accepts all bookings in good faith for our events, however we reserve the right to decline a booking if we so wish to do so. If we decline your booking then we will email you or call you with our reasoning as to why your booking was declined.

We will attempt to meet all requests for the events, however there may be instances where these requests cannot be met for the event (for example: specific room numbers, walk in showers etc). However we will always try to fulfil your requests but these cannot be guaranteed.

All Deposits of £50 per person are non-refundable. No booking will be confirmed until Venture Away Music Weekends has received a payment of £50 per person for your booking.

All balances for any Music weekend is due 10 weeks prior to the event.

We are unable to refund final balances that have been paid within 10 weeks of the event. If you cancel 70 days or more before the event start date you will just lose your deposits of £50 per person. If you cancel within 70 days of the event start date then you will be liable for your full payment of the weekend.

Venture Away Music Weekends is a business and cannot make exceptions to our cancellation policies. All cancellations are mainly down to illness, please make sure that you have the appropriate holiday insurance in place when booking one of our weekends, so that in the unlikely event you need to cancel due to illness, you can make a claim with your insurance company. Venture Away is happy to provide any letters you may need as proof of booking for your insurance claim.

If you wish to transfer your booking from one weekend to another weekend then a 20% administration charge will apply, providing we agree to the change and that there is spaces available.

No refunds will be made for guests missing meals, missing bands, arriving late for the weekend etc.

If you need to cancel within 70 days of the event and have paid in full, please let us know as soon as possible, as we may be able to re-sell your room to another client. In this instance if we are able to re-sell your room, we will be able to refund your monies as a gesture of goodwill, less 20% administration charge.

You are entitled to a 7 day cooling off period, if you cancel within 7 days of making a booking, a full refund will be issued. Once the 7 days cooling off period has expired, then the terms and conditions in relation to deposits and final balances will apply.

Guests are not to access the stage at any time over the weekend, neither should they access the DJ Area or touch any electrical equipment belonging to the DJ, Bands, Sound Engineers or Promoter.

In relation to caravans at our events at Paignton, Skegness & Sandford Holiday Parks, these are all self-catering accommodation units and do not include meals.

The caravans are graded by Venture Away Music Weekends and these grades will or may vary from the names used by the holiday parks. If you require a certain type of caravan then please advise us and we will advise you on whether this is possible or not.

Special Requests – Please advise in the special request box on the booking system of any requirements that you may have and we will endeavour to do our best for you.