Pentland Press Summer 2021

PHA Board Members

Jim Hair, Chair Kenny Green, Vice Chair

Elaine Forbes Mark Whale Anita Jamieson Martin Johnston Gordon Campbell Alister Steele Caroline O'Donnell

PCE Board Members

Louise Smith—Independent Allan Thomson—Idependent

Gordon Campbell

Alister Steele

Audit and Compliance

Committee

Elaine Forbes Mark Whale Anita Jamieson Louise Smith Martin Johnston Staffing Committee

Kenny Green Mark Whale Caroline O'Donnell

Staff Meeting Dates

Staff will be unavailable until 11am on the following dates:

- 23 June 2021
- 11 August 2021
- 6 October 2021
- 17 November 2021
- 15 December 2021

We apologise for any inconvenience caused.

Office Opening

With the easing of restrictions, we are looking forward to welcoming the public back to our offices on Tuesday 8 June 2021. We will be operating our open office in **41 Traill Street** on Tuesday's and Thursday's between 9am-12pm, with a one in, one out system in place which will be controlled by the doorbell in place.

Appointments can be made with Housing Officers/Maintenance Department for office appointments which will be held in 37-39 Traill Street. These will be pre-arranged appointments, made by calling the department you require.

Please note, visitors will be required to wear face covers whilst in the offices, unless medically exempt. There will also be hand sanitising stations for use whilst entering the office.

Between each appointment/office visit, the area will be cleaned down to ensure good hygiene standards are met.

We look forward to welcoming you back to the office!



Please note, this is subject to Scottish Government Advice and may change as required.

Pentland Housing Association's Annual General Meeting

On

Wednesday, 15 September 2021



Details of the format of the AGM will be sent out in the coming months to advise of how this will go ahead.

Office Contact

To contact the office, please call 01847 892507 and choose from the

following options:

Report a Repair—Press 1

To speak with a Housing Officer—Press 2

For the Care & Repair Service—Press 3

For NHS Equipment, Wheelchair Services or the Handyperson—Press 4

For PCE and PHA Corporate Services, call 01847 807112

Partnership Update

Proposed transfer to Cairn Housing Association

We continue to make great progress on our discussions with Cairn Housing Association about the proposal which would see Pentland's homes and services transfer to Cairn. This will only happen if tenants vote in favour of a partnership in a formal ballot, which will likely happen in the Autumn.

What your services might look like in the future is being developed into a detailed 'business case' for transfer, and we continue to seek your views.

Our Board believe a transfer to Cairn would bring considerable benefits to Pentland tenants, including:

- An affordable rent guarantee
- Guaranteed investment in tenants' homes
- Continued local services from an office in Thurso
- The opportunity to become part of a larger organisation, with greater resources and financial security

We are working on the fine detail of these promises and we will be writing to you in June with the next big opportunities to participate. A great way to get involved is to join our Tenant Panel. The panel meet regularly with representatives from Cairn and Pentland, and they'll be offered more opportunities to influence the tenant promises as these begin to come together in more detail over the next few months to ensure these meet the needs of our tenants. If you are interested, please contact Gael McCaffery on 01847 807 109 or gael@pentlandhousing.co.uk, or get in touch with Lesley Baird at TPAS (details as below).

TPAS Scotland – your independent advisors

TPAS Scotland are your independent advisors for the proposed transfer to Cairn. TPAS can answer your questions or give you impartial information and advice. TPAS are involved to help ensure that your voices are heard.

If you have any questions about the proposals you can speak to the team at Pentland, or you can reach TPAS in a number of ways:

Email Lesley.baird@tpasscotland.org.uk

Freephone 0800 049 5761

Facebook – go to TPAS Scotland – there is a tab for Pentland tenants

Video calls and chats

By to TPAS, 3rd Floor, Erskine House, 1 North Avenue, Clydebank G81 2DR