

Pentland Press - Winter 2018

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Andi Wakeman
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Charity Update

Dress Down Day - Our staff will be taking part in the town wide Christmas Jumper day on the 7 December to help raise money for Thurso Town Improvements.

Grand Total - Over the past couple of years we have raised £10,573.55.

We have raised this money by having dress down days, hosting a 70 & 80's disco and a sleep out in Edinburgh.



New staff

We would like to welcome Gael McCaffery as our new Housing Officer who started with us at the end of November. We wish her the best of luck in her new role.



Winter debt

Are your benefits reduced/stopping because of changes to the benefit system?

Are your debts increasing?

If yes to any of the above don't hesitate to ask for advice. We can refer you to our Money Advice Worker, Jennifer Harvey, to give you specialist advice.

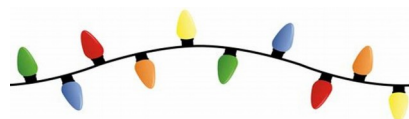


Office holiday closure times and emergency contact details

The office will be closed from **Friday 21st December at 5pm** and will re open **Thursday 3rd January 2019 at 9am**.

If you have an emergency repair while the office is closed, please call **07802930685**. This is a mobile managed by Pentland Housing staff.

We would like to thank our customer's, contractors and staff, and wish you all a very Merry Christmas and a Happy New Year!!!



Modern Apprenticeship Scheme

Our Modern Apprentice's, Kaitlyn and Dylan, started their apprenticeship on the 9 July 2018. Since starting they have taken on numerous different tasks, including answering phone calls, taking rent payments, cash banking and logging housing applications and repairs.

Currently Dylan is working in the main office, splitting his time between all departments whilst Kaitlyn is assisting the Corporate Team at reception. Both will be swapping over their roles in the New Year. They are being assisted in their certificate by the PPP in Wick.



Pentland
community enterprises

Interested in renting a garage?
We have available units/garages
in various locations within Thurso.

Please contact Joanne Allan on
(01847) 867 077 for more
information.

Useful Numbers

- NHS 24: 0854 988 11 88
- Scottish Water: 0845 601 88 55
- Citizens Advice:
 - Thurso: 01847 874 243
 - Wick: 01955 605 989
- Fire and Rescue: 01463 240 999
- SEPA: 0845 988 11 88
- Scottish and Southern Electric: 0800 300 999

Office Numbers

(01847) 892507:

Report a repair, press 1 -

Maintenance team -

Audrey Budge

Kevin Tait

George Crawford

Report a housing issue, press 2 -

Housing Team -

Carol Treasurer

Yvonne Gunn

Lisa Cormack

Gael McCaffery

Handy Person (HP), press 3 -

Dennis Simpson - HP

Bob Strachan - HP Technical

Care & Repair, press 4 -

Gary Parker



Our two energy projects, Money Matters and Draft Busting Caithness and Sutherland, both carry out home visits with the aim to help reduce energy consumption in properties. They offer one to one support, evaluations of energy usage, capacity building in cutting down on energy use, and finding a cheaper method of accessing the energy required.

The Draft Busting Caithness and Sutherland project is available to any property in Caithness, while the Money Matters project is aimed at tenants of social housing throughout the Highlands.



Reminder of Christmas Tree Lights

- Check Christmas light plugs are fitted with correct fuse.
- Don't over load extension leads.
- Check smoke alarms are working.



Children's Competition

This year Pentland Housing Association will be hosting a colouring competition. Please find attached the template.

Entries must be complete and returned by 3rd January 2019. Copies can be collected at the front desk.