



Volunteer Position Description

Title

Volunteer Host

Background

Tobermory Harbour Association (THA) is a not-for-profit community enterprise company, limited by guarantee, founded in 1983 with a remit to manage Tobermory Bay on behalf of the community.

The THA is managed by a board of directors representing stakeholders and user groups of Tobermory Bay. The stated objectives of the company can be summarised as follows:

“To promote and develop improvements within Tobermory Bay whilst preserving the integrity of the Bay and its environs for the benefit of all stakeholders and the general public, by managing the assets of the association to this effect, and to undertake any other appropriate activity in support of these objectives”.

Key Skills/abilities

- Good verbal communication
- Strong customer focus
- Team contributor

Tasks and responsibilities

- Meeting and greeting customers
- Proactively helping people
- Creating a friendly atmosphere
- Controlling flow of people in Harbour building

Personal Attributes

- Positive outgoing person
- Caring