

# Working with People and Families

## 29<sup>th</sup> March 2016, Beyond Limits



### Most people came to 'Working with People and Families' because they

- work with families on a daily basis
- wanted to improve their understanding of families needs
- wanted to learn ways of staff and families working together as a team

### We asked our attendees how they would rate our course presenters on their delivery style

90% said Excellent  
10% said Very Good

### We asked our attendees how they would rate our course presenters on the course material they used

90% said Excellent  
10% said Very Good

**100% of respondents said they were 'Very Likely' or 'Likely' to recommend this course to others**

### A selection of open comments from attendees on what they learnt and will take away with them:

"Realising that we are all someone's family and our voices have purpose."

"I really like this course, it has opened my eyes more and wish this was around when I started back in 2012"

"We all want the same things despite our connection with those we support."

"Not to judge. Each family are different and choices vary, to support family as well as the person."

"Understanding and stepping into their shoes with the family of people who we support."

"Being professional doesn't mean not having a real relationship."

"Enjoyed the reversal of family and team - all the people on the course contributed to some great work."

"I will take away a better attitude and acknowledgement of families as an asset."

"What is a family."

"Relationships are key."

"Understanding family/team needs."

"The different needs of the family and how they can be supported."