

Domestic Abuse:

A Referral Pathway for the Isle of Wight

Definition of domestic violence and abuse

Any incident or pattern of incidents of controlling, coercive or threatening behaviour, violence or abuse between those aged 16 or over who are or have been intimate partners or family members regardless of gender or sexuality. This can encompass, but is not limited to, the following types of abuse: psychological; sexual; financial and emotional.

What is the Isle of Wight Domestic Abuse Service?

The commissioned service provider is You First. This service works across the island providing refuge, support, advocacy, advice and guidance and information to women, men and children from all communities who have or are experiencing domestic abuse. The main types of help and support are refuge, outreach, community support, counselling, IDVA and ISVA for high risk clients, dedicated support for children and families, move on and resettlement services, emotional and practical support and safety planning. For perpetrators, there is one-to-one support and group work interventions to address the root cause of their behaviour to make positive changes.

You First are based on the island and can be contacted on **0800 234 6266** or email youfirstiow@theyoutrust.org.uk



What is the Victim Care Service?

This service is delivered by Victim Support to standard risk victims of domestic abuse. It offers practical, emotional and intensive support to victims of crime and abuse, as well as risk assessment and safety planning advice. You can refer directly, for people at standard risk, or if unsure of risk level, contact You First who can complete the risk assessment and access to the appropriate service.

Jargon Buster

DASH - Domestic Abuse, Stalking and Harassment and Honour Based Violence - a risk assessment checklist
IDVA - Independent Domestic Violence Advisor

What is a (DASH) risk assessment?

Assessing risk is a crucial part of helping to deal with domestic abuse. Levels of threat, danger and violence need to be identified and established to ensure the most appropriate course of action, and to ensure the victim's safety. If you have not received DASH training it is recommended that you contact You First to complete this.

What is MARAC and HRDA?

MARAC are held monthly and combine up-to-date risk information with a comprehensive assessment of victim's needs, identifying the actions needed to keep them safe and the most appropriate services for all those involved. HRDA is the daily version of MARAC discussing the highest risk cases that receive a more immediate response.

What is MASH?

The Multi Agency Safeguarding Hub (MASH) provides triage and multi-agency assessment of safeguarding concerns.

Key contacts and services

- Hampshire Police: **999** in an emergency and **101** for other calls/enquiries
- www.iwight.com/domesticabuse for information and details about local services and support
- Isle of Wight Council domestic abuse service You First on **0800 234 6266**
- Hampton Trust on **02380 009898**
- Victim Care Service (for standard risk victims): **0808 178 1641**
- Isle of Wight Children's Social Care: **0300 300 0117**
- Isle of Wight Adult Services (safeguarding): **01983 814980** safeguardingconcerns@iow.gov.uk
- MARAC (Police safeguarding Team): safeguarding.team.iow@hampshire.pnn.police.uk
- MASH: concerns about a child **0300 555 1384**, out of hours **0300 555 1373** or professionals via the IARF <http://tiny.cc/IARF>

ISVA - Independent Sexual Violence Advisor
MARAC - Multi-Agency Risk Assessment Conference
MASH - Multi-Agency Safeguarding Hub
IARF - Inter Agency Referral Form for professionals online
HRDA - High Risk Domestic Abuse Meetings

Domestic abuse victim disclosure - what should I do?

Do you have any immediate concerns for your client's welfare or safety?

Yes →

In an emergency call 999 and ensure the client's safety.

↓ No

Are there children or adults at risk involved?

Yes →

Refer to your agency's procedures for children and adults at risk and make a referral to Children's or Adult Services (including for perpetrators who are adults at risk).

↓ And

Has a DASH risk assessment been completed with the victim/survivor? You can do one if trained.

No →

Refer to You First for a risk assessment, further advice or support.

HIGH RISK

Refer to MARAC/HRDA (14+ ticks on the DASH)

And

Refer to the Domestic Abuse Contract

MEDIUM RISK

Consent from client required

STANDARD RISK

Consent from client required

Refer to the Victim Care Service

Contacts

Children's Services Public: **0300 300 0117**
 Children's Services Professionals: **0300 300 0901**
<http://tiny.cc/IARF>
 Adult Services **01983 814 980**

You First
 Domestic Abuse Service
0800 234 6266



Victim Care Service
0808 178 1641

Isle of Wight Council domestic abuse website
www.iwight/domesticabuse

In all cases, undertake these actions with your client:

- Talk to your client about safety planning.
- Consider what your agency should do to help them and keep them safe, and which other agencies should be contacted.
- Ask if they want further support or information to take away.

Perpetrators of abuse
 For concerns about perpetrators of abuse or to make a referral call Hampton Trust on **02380 009898**