

## Section 2



## Quality Policy

As a leading UK designer, manufacturer and service organisation for vehicle recovery systems J & J Conversions Ltd. our objectives are to;

- Be the leading supplier of recovery vehicles in the 4.5 to 12 Tonne range
- Provide products which are of top quality and competitive prices
- Conform with all relevant standards and legal requirements
- Meet customer requirements and expectations by providing outstanding levels of product quality and customer service.

We have therefore adopted and implemented a Quality Management System (QMS) which complies with the international standard ISO 9001 and had this externally assessed and registered by a UKAS-Accredited Certification Body.

Our company is committed to continual improvement of our products and processes and to this end we set objectives and targets for improvement and carefully monitor progress to ensure improvement is realised and maintained.

Awareness of our policy and the relevant requirements of our QMS amongst all employees and others, who work for us, is crucial. To this end we have a programme of training and awareness which ensures that staff competence and awareness is maintained and a process for ensuring that contractors and suppliers are fully aware of our required standards.

Signed;

Managing Directors; M Vine and R Guy

Date; 30/10/2015