Soft Play FAQs

1. How many children can I book?

You can book up to 2 children per 1 adult.

1. How many people can be in the Soft Play area in total?

There is a maximum capacity of 10 people - including both children and adults.

1. How long is each session?

Each session is 2 hours long.

1. Can I bring food or drink into the Soft Play area?

No, unfortunately there is no food or drink allowed in the Soft Play area.

1. Will I be able to sit down to watch my child play?

There are no chairs in the Soft Play area and the Social Distance rule of 2 meters applies within the area.

1. Can I leave my child in the Soft Play area whilst I attend a session?

No, children must not be left alone in the Soft Play area.

1. What is the age limit of children using the Soft Play area?

The Soft Play area is open for children aged 8 and under.

1. Do I need to pay for my child?

Yes, all children must be pre-booked into a session and paid for.

1. How I do I book a session?

You must book online or via our app.