



Terms and Conditions

'The customer' is the person making the booking who is solely responsible for said booking.

1.0 Deposits and Payments

A non refundable deposit of £100 is required upon booking with the remainder of the balance to be paid one calendar month prior to the date of hire. If a booking is made less than 30 days before the date of the hire then the full amount must be paid. Any cancellations within 30 days prior to the date of hire will not be refunded. We accept payment by bank transfer or personal cheque.

2.0 Prices

The price quoted will be based on the route and requirements given at the time of booking. Our price will always be quoted as all inclusive therefore no further charges will be added at a later date. If any changes to the itinerary are made after booking then the customer may be subject to a further charge.

3.0 Vehicle Availability

3.1 Whilst every effort is made to maintain the serviceability of the vehicle due to the age responsibility can not be accepted for any mechanical, material or electrical breakdown. In the unlikely event of a breakdown we will make every effort to immediately repair the vehicle so the journey can continue or 'the customer' will be transferred to another vehicle which may not be a VW Campervan. Any reasonable cost for this will be met by Dream Day Campers or a refund given. Liability for failure to deliver against a booking is limited to the value of that booking.

3.2 If a breakdown occurs prior to the date of hire every effort will be made to supply an alternative vehicle. If this is not acceptable to 'the customer' or no suitable alternative can be found a full refund will be given.

3.3 Dream Day Campers will not accept liability for unavailability of a vehicle due to breakdown, traffic congestion or accident. A full refund will be given but Dream Day Campers will not be liable for any further losses, missed connections and/or functions however caused.

3.4 Dream Day Campers can not accept responsibility for adverse weather conditions, or acts by other persons or organisations which may impact adversely on the hire date.

3.5 Whilst bookings can be made for the winter months 'the customer' should make alternative provision if the vehicle is unable to attend due to adverse weather such as snow or icy driving conditions. A full refund will given only in these circumstances.

3.6 Dream Day Campers reserve the right to refuse a booking and refuse entry to the vehicle to any person(s) they deem unfit for whatever reason.

3.7 Dream Day Campers reserve the right to refuse to continue the journey if any person(s) behave in a manner which is detrimental to any other person(s) or the vehicle and its contents. In the event of this no refund will be given.

4.0 Vehicle Damage

4.1 'The customer' must note that they are fully liable for any damage caused inside or outside the vehicle either by themselves or any other member of their party. 'The customer' is liable for the total cost of the repair and Dream Day Campers will determine the location of the repair. 'The customer' will reimburse Dream Day Campers for loss of bookings whilst the vehicle is out of commission.

4.2 Dream Day Campers will levy at £100.00 valeting charge if the vehicle is misused through food, drink or illness to rectify the damage caused. Only food or drink provided by Dream Day Campers can be consumed in the vehicle unless agreed in advance.

5.0 Loss of belongings

Dream Day Campers do not accept any liability for any belongings lost by 'the customer' or their party whilst using its services.

6.0 Photographs

Dream Day Campers may take photos at your event and use them for promotional services through their website, social media and other promotional materials. If you do not wish your photos to be used then please advise us at the time of booking.

7.0 Smoking

Smoking is not permitted within the vehicle at any time.

8.0 Offers

Dream Day Campers reserve the right to withdraw any special offers as it sees fit.

9.0 Children

We do not allow children under the age of four to travel in any of our vehicles.

10.0 General

Bookings are accepted on the understanding that 'the customer' understands and accepts the above terms and conditions, and the payment of the deposit signifies such acceptance.

By making a booking 'the customer' has entered into a binding contract with Dream Day Campers.

Dream Day Campers reserves the right, at its sole discretion to change, modify, add or remove any portion of those terms at any time.