

Frequently Asked Questions

Why does your company need to carry out a site survey?

How do I know your company will provide what we are looking for?

I am a busy person; how long will this take?

How can I be sure I am getting the best cleaning for the best price?

I am worried about signing long term contracts. If I decide to use your services will I have to sign a long term contract?

Why does your company need to carry out a site survey?

A site survey permits us to identify your companies' specific cleaning needs. Yes, we have and use time and motion data, but this alone cannot fully satisfy site specific needs.

How do I know your company will provide what we are looking for?

By gaining an understanding of your concerns and issues that you are currently experiencing with your cleaning contractor we will put a plan together that will address all of these issues for you. In addition we will design a bespoke cleaning programme that will fully satisfy your requirements.

By carrying out a site survey and asking you a few questions we will create and agree with you a bespoke cleaning specification. This specification will be designed individually for your business based on your requirements and your premises.

I am a busy person; how long will this take?

The survey time will depend on the size of your premises, but we need only a few minutes of your time to help us identify exactly what your needs are. Dependent on your internal security we can often survey the site with hardly any input from yourself.

How can I be sure I am getting the best cleaning for the best price?

Cromwell Clean has an unrivalled reputation for quality cleaning and value. You may be able to find a cheaper quote but do you know what you are getting for you cleaning budget? We are happy to provide a list of reference from satisfied customers who have benefited from our high quality and great value services.

I am worried about signing long term contracts. If I decide to use your services will I have to sign a long term contract?

Not at all. On carpet and hard floor cleaning services, we don't ask our customers to sign any long term contracts.