

Terms & Conditions:

Outpatient Appointment

Thank you for choosing to see Dr Michael Craig (trading as ZacLily Limited and MagnaCentre) for your outpatient consultation. This letter sets out some important information that we are required by law to provide to you. This is for your information only and is not a bill. As this includes information about Dr Craig's charges, if you do not have private medical insurance but someone else will be paying your bill, you may wish to pass a copy of this letter to them. Please note that even if someone else is paying your bill or you have private medical insurance, you are responsible for paying any charges which they do not pay.

Consultation Fee

Dr Craig's for an initial consultation is £500 and for any follow-up consultation £250. Should you cancel your appointment with less than 24 hours' working days' notice, a full cancellation will be charged.

If you require inpatient treatment Dr Craig's fees will be £100 per day. These are in addition to the fees charged by the Nightingale Hospital. These estimates are correct as at the date of this letter.

Whilst under Dr Craig's care you may need certain tests (such as blood tests or imaging, for example an X-ray, MRI or CT scan) to help Dr Craig diagnose your condition. If the test is undertaken by the clinic or hospital, and not by Dr Craig, the fees for these tests will be determined by the clinic or hospital and charged to you, or your private medical insurer, separately.

If there are any fees which Dr Craig will charge in relation to any of the tests he advise you, and will let you know what those will be.

Private Medical Insurance

If you have private medical insurance, please contact your insurer before your consultation, to check the terms of your policy, particularly the level and type of outpatient cover you have, including any reimbursement limits on individual consultation fees.

Dr Craig is recognised by the following private medical insurers: AXA PPP, BUPA, Cigna, WPA. Please note, however, that you are responsible for any fees not covered by your insurer and it is your responsibility to check that they will cover fees for each appointment.

Financial Interests

Dr Craig is legally obliged to inform you that he has a financial interest in the rTMS service at the Nightingale Hospital and that he owns the rTMS system used at the hospital.

Quality Information

You can compare independent information about the quality of private treatment offered at the hospital and other private healthcare providers from the Private Healthcare Information Network (PHIN) website: www.phin.org.uk.