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## **Garden Services FAQ s**

### **1 - Do you charge to prepare a quotation.**

A.H. Garden Services prepare all quotations free of charge.

### **2 - How do i pay for services carried out?**

We accept payment in the following methods -

(Cash, Cheque, Bank transfer, Paypal, Debit card, Credit card).

### **3 - When is a good time to have a garden constructed?**

We carry out garden decking and fencing works all year round. Our turfing services normally occur between March and October each year. However turf can be laid all year round subject to weather conditions. Garden maintenance visits occur between March and December each year.

### **4 - Is your company insured?**

Yes, We carry Public Liability Insurance and Employers Liability Insurance.

## **5 - How do i know which garden fence belongs to my property?**

The only guaranteed way of checking this is by reviewing the conveyance deed also known as the transfer deed. This identifies the boundaries for which the property owner is responsible for.

## **6 - Do i need planning permission for my garden decking?**

Planning permission is not applicable to low level garden decking however it is advised you contact your local authority. However permission is required where -

- The deck is situated within 20 metres of a highway.
- The deck platform is more than 300mm (1 ft) from the ground (effective 1 October 2008).
- The deck structure would affect the amenity value or privacy of neighbouring properties.
- The deck is attached to a listed building or situated in a conservation area or National park.