

Reference	SQ.2	
Version	3..0	
Issue Date	02.01.2018	
Approved	MD	



## **Senturian Security Ltd Quality Policy**

Senturian Security Limited shall maintain a Quality Management System that meets the requirements of British Standards BS 7499 for Static Guarding and Stewarding, BS 7858 for Security Screening, BS 7960 for Door Supervision, and ISO 9001:2015.

We are committed to continuously maintaining and improving the Quality Management System in accordance with BS EN ISO 9001:2015 and the Security Industry Authority (SIA) Approved Contractor Scheme (ACS).

We shall develop and promote a culture of continuous improvement in all aspects of the business and the services we provide.

It is our policy to further improve our Clients perception of the services we provide through regular Client liaison and feedback.

It is our policy to keep customer complaints to a minimum and react to all service user comments and observations swiftly and effectively.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at each management review meeting.

All our personnel are committed to the quality of our service and stated objectives. The contents of this Quality Policy shall be communicated to all personnel through induction training and its understanding verified during internal audits.

**Ashley Morgan**  
**(Managing Director)**  
**02/01/2018**