



MAPLE HOUSE - LOCKED REHABILITATION SERVICE FOR MEN WITH COMPLEX MENTAL HEALTH NEEDS AND/ OR CHALLENGING BEHAVIOURS, WARRINGTON

CQC APRIL 2018 INSPECTION REPORT - KR HEALTH AND SOCIAL CARE SYNOPSIS

Maple House – service rated as overall good with good across all domains

We are pleased to advise that the report from our most recent CQC inspection further endorses the transformational progress made at Maple House over the last year. The service is now rated good overall, all domains are also rated good. We are extremely proud of our service and our service team. The full inspection report can be accessed here - <https://www.cqc.org.uk/location/1-2491217004>.

The journey we have made

Maple House April 2018 Inspection Ratings

| Ratings | |
|----------------------------------|------|
| Overall rating for this location | Good |
| Are services safe? | Good |
| Are services effective? | Good |
| Are services caring? | Good |
| Are services responsive? | Good |
| Are services well-led? | Good |

Maple House April 2017 Inspection Ratings

Maple House November 2016 Inspection Ratings

| Ratings | | Ratings | |
|----------------------------------|----------------------|----------------------------------|----------------------|
| Overall rating for this location | Requires improvement | Overall rating for this location | Inadequate |
| Are services safe? | Good | Are services safe? | Inadequate |
| Are services effective? | Requires improvement | Are services effective? | Inadequate |
| Are services caring? | Good | Are services caring? | Requires improvement |
| Are services responsive? | Good | Are services responsive? | Inadequate |
| Are services well-led? | Requires improvement | Are services well-led? | Inadequate |

Our offer

Maple House provides high quality, holistic, person-centred rehabilitative care and specialised treatment for men with complex mental health needs and/or challenging behaviours. Our goal is for each of the men in our care to achieve meaningful and sustainable positive change in their lives and to gain greater independence, long-term mental wellbeing and successful reintegration into their community at their earliest opportunity.

Maple House is a psychologically informed and planned service. We focus on nurturing an enabling environment through an operational framework and clinical model developed specifically to meet the needs of our patient group. Our overarching treatment approach is informed by dynamic formulation and focused on building and maintaining appropriate interpersonal relationships, service delivery consistency, structured management, clear and reinforced boundaries, safety, outcome resilience and coordinated clinical and therapeutic engagement and leadership.

Going forward

Our intention is to keep investing in Maple House, to continue to make it better, our aim is to become an outstanding service.

Please come and see us

We are keen to speak with you and for you to have the opportunity to see for yourself the service we have and the opportunities we can create. For all enquiries in respect of referrals and service visits please contact Rebecca Gleave on 07591 142 241 or email Rebecca on rebecca.gleave@krinvestcare.com.

Rebecca Gleave
Operations Director