

Legal Notice

The information on this page is required by the Electronic Commerce (EC Directive) Regulations 2002.

Sutton-Mattocks & Co. LLP is a Limited Liability Partnership registered in England and Wales with registered number OC334811. Our firm is authorised and regulated by the Solicitors' Regulation Authority ("SRA") of England and Wales whose rules can be accessed via the SRA website.

A list of the members and their professional qualifications is open to inspection at 1 Rocks Lane, Barnes, London SW13 0DE.

We use the word "Partner" of Sutton-Mattocks & Co. LLP to refer to a member of Sutton-Mattocks & Co. LLP, or an employee or consultant with equivalent standing and qualifications.

Sutton-Mattocks & Co. LLP's registration number for Value Added Tax in the UK is GB 739 8753 71.

Professional Indemnity Insurance

In accordance with the disclosure requirements of the Provision of Services Regulations 2009, our up to date professional indemnity information can be requested from our Practice Manager by email: rm@suttonmattocks.co.uk. The SRA Minimum Terms and Conditions can be found by following the link.

Cookies Policy

We do not use cookies on this website.

Complaints

If you would like to discuss how the service to you could be improved, or should there be any aspect of our service with which you are not satisfied at any time, you should raise the matter with the partner with whom you deal or with the head of the division or department where the work has been carried out. If you would like to make a formal complaint, including a complaint about any bill we have delivered to you, you should do so in writing addressed to the Complaints Partner, Jonathan Walsh and ask for a copy of our complaints procedure.

We will look into your complaint carefully and promptly. If for any reason we are unable to resolve any problem between us, you may be able to use the complaints and redress procedures operated by the Legal Ombudsman.

The contact details for the Legal Ombudsman are as follows:

PO Box 6806,
Wolverhampton,
WV1 9WJ

Email: enquiries@legalombudsman.org.uk

Tel: 0300 500 0333

Website: www.legalombudsman.org.uk

The time limit for referring the matter to the Legal Ombudsman is generally six months after the end of our own procedure explained above. This time limit should in each case be checked with the Legal Ombudsman.

The SRA is the professional regulator of Sutton-Mattocks & Co. LLP and handles complaints relating to professional misconduct.