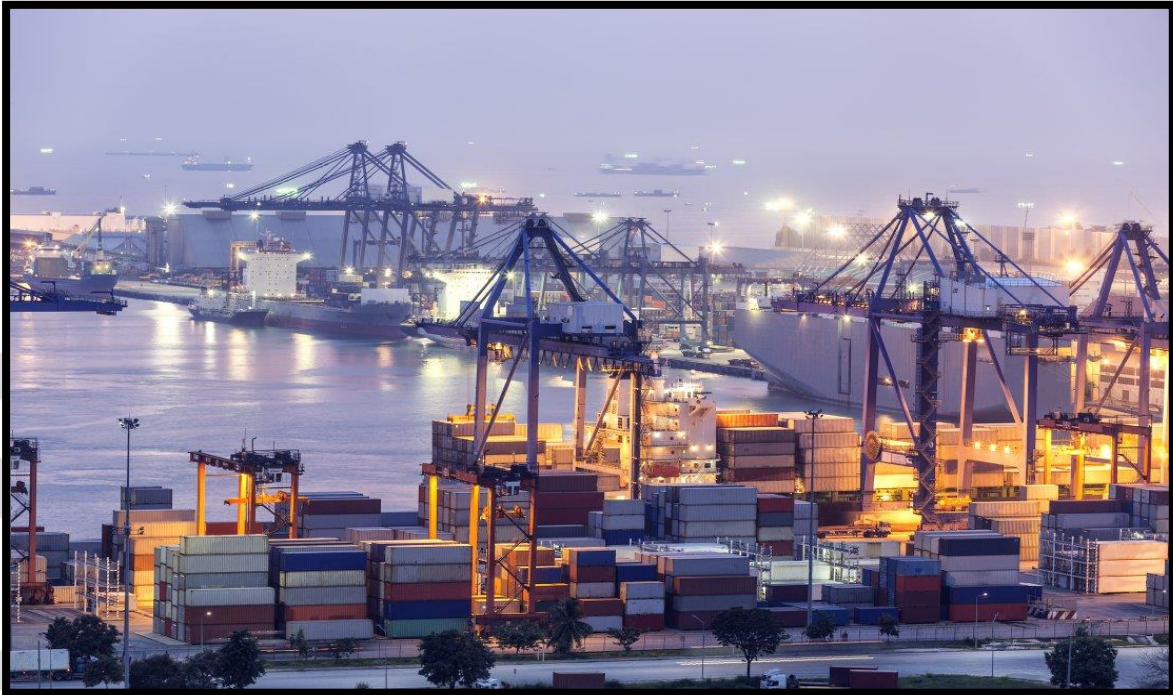


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## *OHEP Diploma in Logistic Management*

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This course was written by OHEP, with over twenty years of experience and expertise designing, delivering and validating academic and corporate courses for local and international markets.



### Programme Overview

The OHEP Diploma in Logistic Management develops the understanding of logistic management and the logistics role in the economy and the organization. Participants will gain and reinforce their knowledge of the various aspects of the logistic environment while learning how to combine theoretical and practical knowledge on the logistics management and information systems.

### Programme Objectives

This programme is specially designed to enable participants to:

- Understand the principles of logistic management and the logistic role in the economy and the organization
- Be aware of the distinction between concepts of supply chain and logistics
- Understand the general concepts of customer service
- Understand the general applications of logistics information systems

- Use the concepts of inventory management and material management
- Develop decision strategies in transportation and traffic management
- Learn to organize and control the functional activities with the emerging demand of e-commerce and e-business
- Understand the typical logistics activities such as transportation, inventory maintenance, order processing, warehousing, material handling, packaging, customer service-standards.



## Programme Modules

- Fundamentals of logistics management
- Import and Export Documentation process

- Supply Chain Management
- Purchasing in Logistics
- Inventory Management
- Warehouse Management
- Transport and Distribution Management
- Logistics and Supply Chain Management
- Logistics Project Management
- Supplier Relationship Management
- International Logistics Management
- Temperature Controlled Supply Chain Management

## Delivery Contents



- **Perspectives on Logistics**
- What is Logistics?
- What is logistics management?
- Basic Definitions
- **Comprehensives of product understanding**
- The degree of comprehensiveness of a product
- **Supply Chain**
- What is supply Chain?
- Customers
- Retailers
- Chain relationship
- International Supply Chain
- **Implementing of SCM through logistics management**
- SCM and management
- **Logistics Functions**
- Material Management
- Physical distribution
- Production Control
- **Services in Logistics**
- Quality Control
- Labeling
- Sorting
- Repacking

- **Network Design**
- Facilities
- Information and transportation
- Factors affecting transportation performance
- Inventory
- **Warehousing, material handling and packing**
- Logistics activities
- Mission of logistics
- Transport Management
- Transport choices
- **Cost structure in transportation**
- Fixed costs, variable and joint costs
- **Information Functionality**
- Transaction system
- Management control
- Decision analysis
- Strategic planning
- **The future of the express industry**

### Recommended timetable of delivery

	Morning session 1	Morning session 2	Afternoon session 3	Afternoon session 4
Day 1	<p>Introduction to course Objectives Pre-course questionnaire What is logistics?</p>	<p>Perspectives on logistics Definitions Logistics Management</p>	<p>Comprehensive of product understanding</p>	<p>Supply Chain What is supply Chain? Customers Retailers Chain relationship International Supply Chain</p>
Day 2	<p>Review of previous day's session Implementing of SCM through logistics management SCM and management</p>	<p>Logistics Functions Material Management Physical distribution</p>	<p>Logistics Functions Production Control</p>	<p>Services in Logistics Quality Control Labeling Sorting Repacking</p>
Day 3	<p>Review of previous day's session Prerequisites for Success</p>	<p>Prerequisites for Success</p>	<p>Network Design Facilities Information and transportation Factors affecting transportation performance Inventory</p>	<p>Workshop session on network design and information systems</p>

<b>Day 4</b>	Review of previous day's session Warehousing, material handling and packing Logistics activities	Warehousing, material handling and packing Transport Management Transport choices	Goals and Objectives	Packing Methods Wrap up session Review
<b>Day 5</b>	Review of previous day's session Statement of Goals and Objectives	Cost structure in transportation Fixed costs	Cost structure in transportation variable and joint costs	Wrap up session Review
<b>Day 6</b>	Review of previous day's session Information Functionality Transaction system	Information Functionality Transaction system	Statement of Goals and Objectives Transaction system	Personal Objectives Wrap up session Review
<b>Day 7</b>	Review of previous day's session Logistics Objectives	Strategies Management Control	Logistics Strategies	Decision Analysis Wrap up session Review
<b>Day 8</b>	Review of previous day's session Competition	Strategic planning	The future of the express industry	The future of the express industry Wrap up session End of course feedback

# Pre-course questionnaire

The following questions will help us to ensure you get the most out of your course.

Please complete this form at the beginning of your training.

Candidate name:		Date:	
Course attending:			

How did you hear about this training course?

If you are currently employed, please state where you work and what type of work you do.

Have you had any other training similar to this course? Please give details.

Are you undertaking this training course for a particular purpose? E.g. to help you in your job role.

What are you most looking forward to in attending this course?

What areas of retail are you most interested in:

Logistic Management

Communications

Economics

Transport management

Quality Control

Marketing

Please give details if you require additional support