



Due to the emergence of COVID-19 and the implications on the hospitality industry, we ask all visitors to act accordingly, to protect each other and minimise risks. Please note some additional information and guidance to help ensure the above:

- We will operate a one way system for entrance and exit and we will be using different doors for both; doors are situated on Deansgate, the entrance door is the usual main entrance located on the corner of Deansgate and Tonman street. Staff and customers will use different entry and entrance points in the service areas. There will be adequate signage to help ensure this is clear once you enter the building.
- There will be hand sanitiser stations available upon entrance and exit, and throughout the building.
- Please note what time your reservation is booked for and also the out-by time where necessary; if you are running early or late, please let us know in advance so we can do our best to accommodate you and we will be operating allocation on arrival.
- Clean laminated menus will be given to your table once seated, however you can access our full a la carte menus on our website if you prefer; [www.dimitris.co.uk](http://www.dimitris.co.uk). Some items may be currently unavailable, your server will notify you if this is the case.
- Toilets will be signposted; please be vigilant & patient as there will be a reduced capacity.
- Masks are required when navigating the building, but can be removed once seated
- If you or any of your party is feeling unwell or has similarly been in contact with someone who has been unwell, please ensure you take appropriate action and let us know as soon as possible. All we ask with any cancellation is if you can let us know in advance.
- We will be taking contact details from each reservation as normal. Additionally, the Government has requested that businesses keep a temporary record of their customers for 21 days, in a way that is manageable for the business, to assist the NHS Test and Trace scheme with requests for that data if needed. This will be done via the reservation system and can also be done on entry via website ([www.dimitris.co.uk](http://www.dimitris.co.uk)) or via the QR code
- It is always advisable for any queries to be raised prior or at the time of your visit
- **PLEASE NOTE: GOVERNMENT NOW REQUIRES CUSTOMERS TO LEAVE PREMISES BY 10PM**

These adjustments will require a collaborative effort and we want to ensure everybody feels comfortable and has a positive experience; it will require some learning, so relevant feedback would be greatly appreciated.

We thank you for your understanding and continued support!!

*Dimitris, Deansgate – updated 23/09/2020*