

Terms and Conditions

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Course Fee

The course fee is due and payable within thirty (30) days of the course start date. The course fee includes catering provided on the day of the training. Standard full day course (9am-5pm) we will provide lunch and refreshments during the breaks. Certificate of Achievement is awarded to delegates upon the successful completion of the course. NB: Course fee does not include accommodation, travel or any other expenses that may be incurred by our customers.

Cancellation/Transfer

Cancellations may be made without any penalty no later than four weeks before the course start date. If a customer transfers to another course prior to two weeks before the start date 100% of any prepaid fees will be applied toward the fee for the subsequent course. If a customer transfer or cancels within two weeks of the course start date a fee equal to 50% of the course fee will be due and payable for standard attendance.

Postponements

Occasionally, DuBerg MCS Limited may need to change a course location, course date, or postpone a course. We will try to give the customer as much notice as possible of any such change. If the customer is unable to attend a course at the revised location or date, we will credit 100% of any prepaid course fees paid against a future course, or if requested, refund those fees. DuBerg MCS Limited will not be liable for any other costs incurred including travel charges or any consequential damages, even if we were advised of them.

DuBerg MCS Limited

Registered Company: DuBerg MCS Limited is registered in England and Wales with registered number: 9795009

Registered Office: 8th Floor, 22 Upper Ground, South Bank, London, SE1 9PD, United Kingdom

Registered VAT Number: 223 7756 01