



SHIELD EXECUTIVE LIMITED

COVID 19 SAFETY ADVICE

The health and safety of drivers and passengers is of paramount importance and Shield Executive Limited will act to prevent the spread of Covid-19 for all.

We expect drivers exhibiting symptoms associated with Covid-19 to stay at home and follow Government guidance including self-isolation and obtaining a test from the NHS to obtain a definitive result. Drivers experiencing symptoms should report these to Shield staff at the earliest opportunity and Shield staff will inform any passenger that has travelled with that driver.

We ask that passengers exhibiting symptoms associated with Covid-19 do not travel. If a passenger who has travelled in a vehicle supplied by Shield is diagnosed with coronavirus, we would expect to be notified and will inform the driver.

As recommended by Transport for London (TFL) drivers must wear a face covering at all times and passengers are advised to do the same for the duration of the journey while travelling by private hire vehicle. Children under the age of 3 and those people with breathing difficulties are exempt.

If possible and appropriate social distancing is achieved through the use of our company 7 seat Mercedes Benz vehicle. Passengers should be encouraged to sit in the left-hand side of a standard saloon vehicle.

As usual regular cleaning of vehicles is recommended with emphasis placed on the cleaning of the interior of the vehicle using disinfectant spray after each journey made with passengers on-board, paying particular attention to door handles and common touch points.

We recommend drivers hold sufficient supplies of hand sanitiser/antibacterial wipes for driver/passenger use and whenever possible drivers should wash their hands in line with NHS advice.

Drivers returning from any known infected areas overseas should self-isolate and will not be offered work until the Government recommended isolation period has been completed.

Shield staff will continue to offer 24/7 support to both passengers travelling and drivers undertaking journeys on behalf of the company.

We will review and update our service provision in line with PHE guidelines as these are updated.