

## **Terms & Conditions**

### **Postage & Packaging Policy**

We do not charge for postage within the UK all of our deliveries are sent free of charge.

All deliveries will need a signature upon receipt.

Delivery will be made within approximately 2-7 working days from our receipt of payment.

All packaging for Bangles are done in a cardboard box packaged with bubble wrap with the bangle in a silk purse. Rings and pendants come in a Jiffy bag wrapped in bubble wrap with the ring or pendant in a silk purse.

### **Returns & Replacements**

It is the customer's responsibility to ensure that the size they ordered is the correct size for them.

The size guide we send through can vary when printed off. Please get in touch with us if you are uncertain about this. If necessary the ring sizer can be physically measured to check the sizes are correct.

Any rings or Bangles ordered incorrectly can be re-sized but this will incur a cost to the customer for work done and postage.

We will need to know within 7 days of receipt of your item by email if it is faulty or not what you originally ordered to arrange a return.

The item/s ordered incorrectly should be returned to us using a delivery service that insures to the value of the goods. This is the customer's responsibility.

The cost of returning the item is also the customer's responsibility. The item/s should be returned in the same condition as they were when sent to the customer without showing signs of damage.

