

SHIPPING

Mainland United Kingdom (UK)

The **Royal Mail** delivery service is used to make all Mainland UK deliveries. Deliveries are estimated at between 2 and 4 days based on Royal Mail delivery times. A signature will be required upon receipt of your purchase.

If you wish to have your purchase delivered sooner or through an alternate delivery service, please e-mail us at info@shopkyko.com prior to placing your order and we will assist with your query. Delivery details and method cannot be altered or amended once a transaction has been processed.

All estimated delivery times are subject to **Royal Mail** opening and operating times.

Non-Mainland UK, European Union (EU), Switzerland and Rest of the World Deliveries

For all Non-Mainland UK, EU, Switzerland and Rest of the World deliveries an additional postage and packaging charge is payable on all orders based on the amount spent per transaction. This charge should be added at the point of purchase to all transactions before proceeding to check-out.

Transaction Amount (£)	Additional Postage and Packaging Charge (£)
0 – 19.99	8
20.00 – 39.99	12
40.00 – 59.99	16.21
60.00 – 149.99	25.00
150.00 – Upwards	50.00

The **Royal Mail** estimated delivery times to these locations as are as follows:

- Deliveries to Non-Mainland UK, European Union and Switzerland **5-10 working days**
- Deliveries to the Rest of the World **10 to 14 working days.**

All additional postage and packaging charges must be added to your basket prior to checkout to avoid delay or disappointment. If you are unsure whether or not an additional postage and packaging charge applies please give us a call during our telephone opening hours or send us an e-mail at info@shopkyko.com.

Courier Service

If you wish to use a courier service for the delivery of your order please contact us by e-mail at info@shopkyko.com or by telephone during office opening hours. After contacting us, and providing your order is in stock, we will provide you with a quotation for the service, issue you with an invoice for payment and once payment has been made in full arrange for the delivery, by courier of your item to the address indicated by you at the time of your call or e-mail.

Bulk Purchases

We ask that you contact us prior to placing any bulk order. All bulk orders, whether for delivery to a mainland UK or a non-mainland UK address, will attract a separate postage and packaging charge. Once contacted we will provide you with the exact amount payable for your particular bulk purchase.

Our delivery service utilises third party agencies and are therefore dependent on these services not being subject to disruption arising from adverse weather, industrial action or any other unforeseen circumstances.