

Terms and Conditions

Booth/Mirror Packages

- The name of the business is Glamour Booth.
- The client is the person who places the order/payment for the hire of our photo booth.
- On hiring our photo booth, you agree to fully adhere to these terms and conditions.
- In the event of unexpected traffic issues, severe weather conditions, breakdown of equipment/vehicles or illness and we are not able to fulfill the hire due to events beyond our control we will contact you or the venue as soon as possible. In these instances a full refund will be given.
- The client is responsible for making sure that access to site the booth is granted by the venue.
- The client is responsible for ensuring that the photo booth will fit in the venue and that it is on a flat level surface and situated near to a power outlet so that plugging it in does not create a hazard or safety issue to the public.
- Our photo booths are for indoor use only, unless discussed with ourselves before hire. Our photo booths may be located within a marquee, but please note the above power and level surface requirements.
- The photo booth uses a printer. A media replacement is necessary and may need to be done during the hire. Any down time during hire periods because of this will be added on to the end of the hire time. A refund will not be issued in this instance.
- All prints will be provided to the host at the end of the event via a USB stick
- Idle hours will be charged at a rate of £10 per hour.
- Our staff reserves the right to refuse use where unreasonable access is given to the area intended to site the booth. Please make sure there is clear access to load and unload at the venue. Our equipment is heavy and excess stairs or distance may be refused.
- A booking is only made when a non-refundable deposit of £50 has been paid by the client and they have received booking confirmation by Glamour Booth. Verbal agreements will not be entered into. We operate strictly on a first come first served basis.
- In the event of cancellation by the client, the deposit is non-refundable.
- The balance of the hire charge is due 14 days before the event unless previously agreed otherwise.
- If you need to cancel your booking and give us less than 7 days' notice you will be liable to still pay the full amount of the hire

Glamour Booth may use any of the photographs from your event for suitable means; this includes but is not limited to advertising and promotional material either in print or on the internet. We upload all the photographs taken by our photo booths to Facebook and our website.

- As optional extras for your guests, we offer key rings at £2.50 each and reprints at £1 each
- In the event of abuse to our staff or equipment, we reserve the right to cease operation immediately and no refund will be given. We also reserve the right to refuse guests admission into the photo booth if we feel they are too unruly.
- We allocate a set period of time for setting up our equipment at your venue which is included within you price, but if there are any complications that are not made known to us beforehand then unfortunately this will come out of the run time. In the event that Glamour Booth is not ready to commence at the agreed time due to our fault, then we will still give you the agreed hire period by extending the finishing time of the hire. In the event that the hire does not start at the agreed time, as setup has been delayed due to any unforeseen circumstances that are no fault of Glamour Booth then the hire will still end as per the agreed time on the booking details. In the event that we have set up on time but the hire does not start at the agreed time due to over running of previous activities by you or the venue, the hire will still end as per the agreed time on booking form

Venue Dressing Bookings:

To secure a venue dressing booking with Glamour Booth a deposit of 25% of the total balance is required within 7 days of the date of the invoice.

This deposit is non-refundable and non-transferable to other products and services.

The outstanding amount is due 14 days prior to the date of your event

Refunds will not be given should you decide to pay the full balance earlier than 14 days before your event. A percentage MAY be refunded in extenuation circumstances – this is at Glamour Booth's discretion and relevant proof may be required in order for this to happen.

You will be liable to pay 50% of the outstanding balance if they cancel the event within 4 weeks of

Should an event be cancelled or affected by something out of our control, such as the weather, payment in full will still be required.

Additions can still be made to the order after the final balance request has been issued up to 14 days before the event date;

All bookings are subject to a refundable damage waiver (Full list of safety deposit fees below) This fee will be refunded once all stock is returned or collected and checked for damage.

Any loss or damage that is incurred during the hire period will result in the loss of the security deposit and possible extra charges if the amount exceeds the safety deposit paid.

The client is fully responsible for all stock for the duration of the hire period up until it is collected by Glamour Booth

Deposit

A minimum booking deposit of £10 per prop ordered is required to secure your date.

Delivery and Collection

We deliver for a small fuel cost if outside 50 mile radius of CH1 (Chester) which will be agreed prior to booking. We can deliver to any allocated address if preferred.

Self-Collection

If you are able and have transport adequate to collect and return your own items then this can be done free of charge. However, times and arrangements for collection and return will be arranged and must be adhered to. Our pick up locations include Ellesmere Port CH65 and Broughton CH4

Insurance

We hold full Public Liability insurance.

Hire Period

Prices quoted are for one period of hire, as agreed, up to a 3 day period. Longer periods of hire are available by arrangement.

GENERAL INFORMATION

Booking

Your date of booking is secure only when a deposit has been made.

Deposit

A minimum booking deposit of £50 required to secure your date.

Delivery and Collection

We deliver for a small fuel cost if outside 50 mile radius of CH1 (Chester) which will be agreed prior to booking. We can deliver to any allocated address if preferred.

Self-Collection

If you are able and have transport adequate to collect and return your own items then this can be done free of charge. However, times and arrangements for collection and return will be arranged and must be adhered to. Our pick up locations include Ellesmere Port CH65 and Broughton CH4

Insurance

We hold full Public Liability insurance.

Hire Period

Prices quoted are for one period of hire, as agreed, up to a 3 day period. Longer periods of hire are available by arrangement.

Responsibility and Loss and Damages

The hirer(s) is responsible for any loss or damage to hired goods and packaging from the time of delivery until the time of collection or return to us. Losses are charged at the full replacement cost.

Use of Equipment

All equipment must be used in a safe manner. No responsibility is accepted by Glamour Booth Corporate Hire for injury or damage to any party caused by improper use of equipment.

Balance of Invoice

Full payment is due 14 days prior to collection/delivery of items unless other arrangements have been made. Payment can be made either by pay-pal, cash, debit/credit card or bank transfer.

Condition of Return

All items must be returned clean and in a re-useable state within the 3 day hire period, unless previously arranged. If there are minor defects to props, i.e.: fabrics that need laundering past a reasonable point and damages which hinder the items being hired out within 4 days of receipt then a charge may be applied.

Ownership and Packaging

All goods and packaging remain the property of Glamour Booth for the duration of hire.

Photography

We may take photos at the event prior to or during setting up/in action. This is for our own marketing use. Should you be unhappy with this then please voice with us prior to the event.

Cancellation Fee

If you cancel your booking with us after agreement and payment of deposit, then we will retain the deposit booking charge (or 10% of full payment whichever is lower).

Cancellation by our part

We reserve the right to cancel agreed prop hire in the instance of unforeseen circumstances. In the case of such as this, a full refund of monies paid will be issued.

A Safety Deposit fee (Refundable) - Is required on the following items. To be paid with the final balance (14 days before event)

This is fully refundable within 24 hrs of collecting our items back

Victorian Post Box	£100
Red/White Post Box	£50
Chair Covers	£30
Lawn Games Package	£30
Fairground Games	£40
Crockery	£30
Floor Candelabras	£60
Carpet Runner	£30
LED Letters	£50
Floral Wall	£150
Starlit Backdrop	£50
Casino Table	£30
Up-lighting	£40
Venue Dressing Props	£100
Arcade Machine	£200
Peg Board	£50
Easel	£15
Chaise Lounge	£100
Trees	£75
Bird Cage -	£50
Table Centrepieces	£75

Our Mirror, Booth, Casino and Tricycle services will always be attended so no need for a safety deposit

Please contact us if you are unclear on any of our terms and conditions

Thank You