Fledglings Day Nursery

# Illness, Upset and Crying Policy

Date Reviewed: August 2023

Review Due: August 2024

Reviewed by: Miss A West

## 1 Introduction

The revised EYFS (Sept 2014) places a high importance on children’s emotional well-being.

Providers must have procedures in place which have been discussed with parents/carers for responding to children who are ill or upset/crying, and take necessary steps to prevent the spread of infection in the case of illness.

## 2 Aims and objectives

The aim of this policy is to outline what staff will do when a child becomes ill during the day/session or is inconsolably upset/crying.

The objective of this policy is to support a consistent and transparent approach and for all staff to fully understand how they should respond.

## 3 Illness, upset and crying

The key person, as indicated in our key person policy will always be involved when a child becomes ill or is inconsolably upset/crying whilst attending the school/setting.

**3.1** When the child’s key person is not available for any reason then a suitable alternative person will be involved.This alternative person will always be someone who knows the child well and is familiar to the child.

**3.2** When a child becomes ill whilst attending the school/setting, then parents/carers will be contacted and asked to take them home and, if necessary, consult their GP for advice/treatment. If it is determined that the child needs immediate medical attention,this will be organised by the school/setting on behalf of the parents/carers.

**3.3** When a child becomes inconsolably upset and/or is crying for a lengthy period and cannot be consoled/comforted then the key person who knows the child will be consulted/involved whenever possible.

**3.4** If a child in the nursery has brought a comforter to the setting/school (e.g. a comfort blanket or toy), this will be given to them.

**3.5** In no circumstances will a child be left upset/crying and/or ignored. A range of strategies will be employed.

**3.6** If a child remains upset/crying despite the efforts of staff then consideration will be given to contacting the parents/carers where this is possible.

**3.7** Parents/carers or other emergency contacts will always be contacted and consulted after a period of one hour where the child remains upset/crying and inconsolable.

**3.8** If appropriate, consideration will be given to administering medication that the child’s parents/carers have indicated is required, but this will always be with the approval of a senior manager.

**3.9** We have a policy for administering medicine which will be adhered to in all cases.

**4 Monitoring and review**

This policy was agreed and implemented in August 2023 and is due for review in August 2024.

There will be ongoing monitoring of this policy as some aspects may require amending/updating before the review date should there be any incidents which take place relating to it that give cause for concern.

**Name: Miss A West**

**Signed: A West**

**Date: August 2023**