

Pegasus customer satisfaction survey



Pegasus Medical has always been committed to providing its customers with a high quality service. In order that we further improve our standards of service we would ask you to take just a few minutes of your time and fill out the questionnaire below.

Please post/fax or email the questionnaire back to us.

PRACTICE DETAILS						
Practice name						
Present address						
.....						
Tel		Practice managers name				
Fax		PMS or GMS practice				
Email		PCT name				
List size		Computer system used				
ADMINISTRATION		V.GOOD	GOOD	AVERAGE	POOR	V.POOR
Speed of telephone response when placing a call						
Feed back regarding locum details						
Accessibility of Appropriate staff						
Feed back regarding difficulty in finding a suitable candidate						
Overall impression of the service						
LOCUM DOCTORS		V.GOOD	GOOD	AVERAGE	POOR	V.POOR
Doctors appearance						
Doctors time keeping						
Doctors attitude						
Doctors helpfulness						
Doctors communication skills						
Patient feed back						
WEBSITE (www.pegasus-medical.com)		V.GOOD	GOOD	AVERAGE	POOR	V.POOR
Appearance						
Speed						
Information provided						
Quick links function						
Locum request on line facility						
Are there any other services required?						



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