

Privacy Policy

This site is owned and operated by Kathy Rose Counselling and Psychotherapy. Your privacy is of the utmost importance. This privacy statement explains what information is gathered and how it is used and protected.

Kathy Rose Counselling and Psychotherapy is registered with the Information Commissioner and all information provided is processed in accordance with the provisions of the 1998 Data Protection Act.

Information Collected on Website Contact Forms

Information collected via online enquiry forms is used for the purpose of making contact with a view to responding to queries and is not used for any other purpose. Client data passed through our website is SSL secure and encrypted. This website search is powered by Toolkit Websites. Emails not sent via online enquiry forms are not encrypted so may not be protected in transit. Emails and attachments received are monitored for viruses or malicious software.

Cookies and tracking

This website uses Google Analytics to collect anonymous information that will not be used to identify website visitors. This data is only used to generate statistical charts and will not be used in any other way. Cookies are used to make the site easier to use and to track the traffic patterns of visitors. An "implied consent" policy is operated, which means that we assume you are happy with this usage. If you are not happy then you should adjust your web browser settings to disallow cookies.

Storing and Security Of Information

Any electronically stored records are password protected on a computer, which is also password protected. Paper files are stored in a locked filing cabinet. Secure data networks are operated and protected by industry standard firewall and password protection systems.

Sharing of Information

We do not and will not ever share information with any third party, without your consent, except in the event of a court subpoena.

Length of time personal data is kept

Your personal data is kept for no longer than is necessary which is seven years for professional indemnity insurance purposes. All data will be removed from our electronic systems, and any paper files will be destroyed by shredding. Phone numbers are not stored on mobile or landline 'phones.

Access to Information

You are legally entitled to a copy of the information held about you. Please contact Kathy Rose if you have any questions about this privacy policy or information that is held about you by email at info@counsellorincambridge.co.uk.

Our security and privacy policies are periodically reviewed and enhanced as necessary. If there are changes to our privacy policy, we will post those changes on this page so that you are always aware of what information we collect and how we use it.

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.

