

Quality Policy Statement

Our commitment to quality

Version: 2000-003 0717

Review Date: 30 June 2018

Our desire to thrive in the reaffirming culture of continuous improvement will be achieved by the following commitments to quality by:

- Training personnel to enable them to take responsibility for the quality of their outputs.
- Promoting defect prevention both in the products and the service we deliver and pursue never ending improvements in quality and productivity.
- Maintaining a high level of customer service and a passion for understanding customer's needs and expectations.
- Co-ordinating the quality activities throughout the business and seek formal quality registrations.
- Maintaining a policy of growth and profit improvement through modernisation, investment programmes and new services.