

Privacy Statement

We do not capture or store any personal information about individuals who access this website, except where you choose to give us your personal details via email, contact form, Facebook Lead Form or by enquiring about any of our services. In these latter cases, the personal information you give us may be used by UK Renewable Heating in providing you with current and future information about products and services described in this website unless you request us not to.

You have the right to know about the personal information UK Renewable Heating holds about you. You also have a right to have your data corrected. Please address your requests and/or queries about your data to info@ukrenewableheating.co.uk

UK Renewable Heating sends cookies from this website to monitor the IP (Internet Protocol) addresses of visitors to work out which pages are the most popular and to know how often visitors return. The cookies are also used to help us recognise if you have completed our online contact form or market research, which then prevent you from having to enter duplicate information. However, we never use cookies to store any information about you such as your name or other personal data.

For more detailed information on the cookies we store and what they're used for, please read our [Cookie Policy](#).

What will your information be used for?

We will use the information we collect for analytical purposes, and to assist us in improving our website, processes, products and services.

We will not share your information with any other companies.

Your rights

UK Renewable Heating is committed to delivering the rights that the Data Protection Legislation* and Privacy and Electronic Communications Regulations provides to individuals.

Amongst these are:

- the right to object to your personal information being used for direct marketing. Where possible we will ensure we obtain your consent before undertaking marketing
- the right to request a copy of the personal information UK Renewable Heating holds about you. To do this, please write to us with full details of what you require enclosing a stamped, self-addressed envelope.

Errors and omissions

If you believe that there may be an error in any of the information that you have submitted via this website, please email: info@ukrenewableheating.co.uk. We will review our records as soon as possible.

Consent

We do not intentionally collect any information via this website from children under 16 years of age and shall delete the details when a parent or guardian notifies us that details have been obtained from their child.

Additional information

We will amend this privacy statement from time to time and for this reason, it is valid until the end of the day that you viewed it. We recommend that you read this statement regularly.

*Data Protection Legislation: means the following legislation to the extent applicable from time to time: (a) the Data Protection Act and any other national laws implementing Data Protection Directive (95/46/EC) and the Directive on Privacy and Electronic Communications (2002/58/EC); and (b) with effect from 25 May 2018 the General Data Protection Regulation (2016/679) (GDPR); and (c) any other similar national privacy law as amended from time to time;