

The Beehive
PROJECT

YOUNG PERSON'S GUIDE
FOR SOUTHAMPTON

Who Are We?

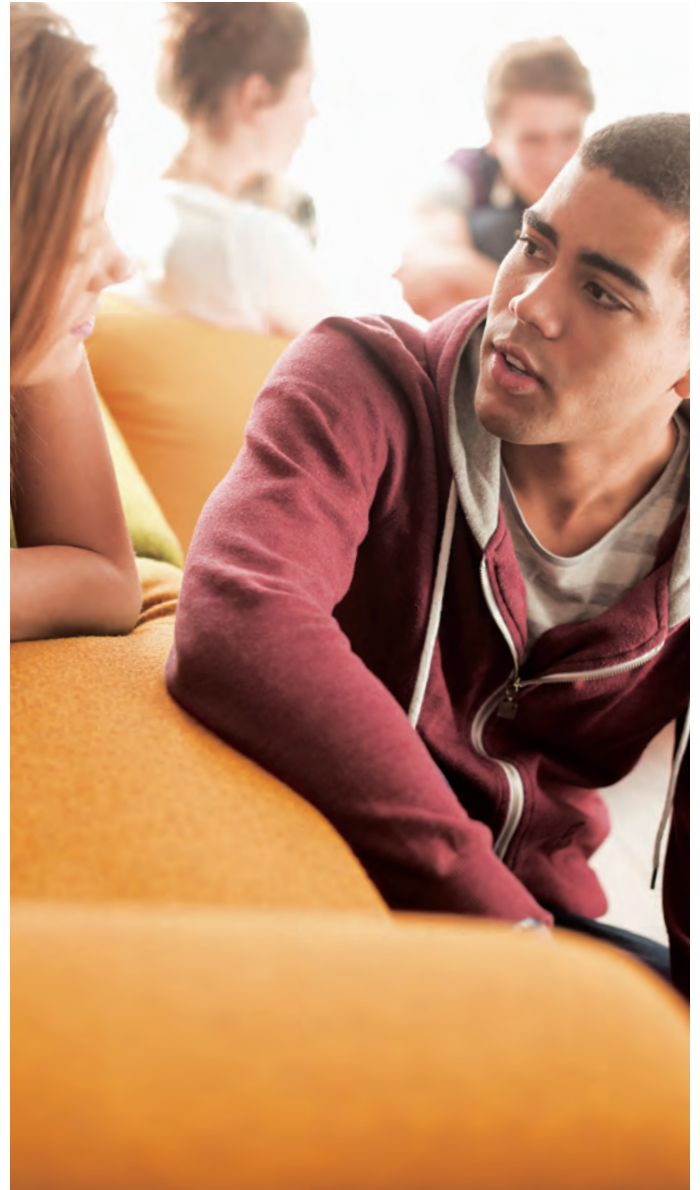
The Beehive Project is a dynamic supported accommodation company that places the young people we serve at the heart of the organisation.

At **The Beehive Project**, we understand that moving home can be both exciting and challenging. That's why we've designed our service to feel like a Beehive—a community buzzing with support, safety, and growth, where everyone plays an important part in creating a positive environment.

Our team is here to support you in your journey toward independence. Whether you need help settling in, making new friends, or achieving personal goals, we're here to guide you every step of the way. Our space is safe, welcoming, and filled with opportunities to learn and grow—just like the beehive's structure, where cooperation and care are at the heart of everything.

"A community buzzing with support, safety, and growth, where everyone plays an important part in creating a positive environment."

We want you to feel empowered, confident, and connected. So, take a deep breath, and let's dive into this new chapter together. Your beehive of support is here to help you thrive!



Dynamic supported accommodation.

We place the young people we serve at the heart of the organisation.

Where are we?

The Beehive Project is centrally located in the vibrant heart of Southampton, within the borough at Hampshire.

Our accommodation is conveniently situated within walking distance of Southampton City Centre, providing easy access to a wide range of services, shops, and amenities. You'll find that leisure activities, such as parks, cinemas, gyms, and sports facilities, are close by, giving you plenty of options to unwind and enjoy your free time.

Additionally, there are a variety of shopping centres, restaurants, and cafes nearby, ensuring you have everything you need for day-to-day living. Whether you prefer to walk or use public transport, getting around is simple, making it easy for you to explore, relax, and stay connected to the community.



Your accommodation

The Beehive Project understands that one size doesn't fit all when it comes to living arrangements and young people's journeys to independence. That's why we have developed three distinct support models with different types of accommodation.



Supported Houses:

For young people aged 16 to 25 who may be transitioning out of foster care or who need additional time to build confidence and strengthen their independent living skills, we offer four supported houses. These homes provide a safe and supportive environment as you prepare for the next important step: moving into our semi-independent model, where you will have your own studio or flat, depending on your individual needs.

Each of our supported houses has a staff member available on-site for up to 24 hours a day. This ensures that whenever you need assistance—whether it's learning essential life skills like cooking, managing your budget, or completing

everyday tasks such as laundry and cleaning—there is always someone ready to guide you. Our goal is to support you in developing the practical skills required for independent living, at a pace that suits you.

Being in one of our supported houses also means you'll be part of a small, friendly community, sharing experiences with other young people who are on similar journeys. You won't have to navigate this process alone—we're here to help you transition smoothly from supported accommodation to semi-independent living, ensuring you feel confident, empowered, and fully prepared for the exciting next chapter of your life.

Semi-independence:

After gaining confidence in our supported accommodation, you'll have the opportunity to move into our semi-independent model. Here, you'll live in either a studio or one-bedroom apartment, giving you the freedom to manage your own space while still having access to support when needed.

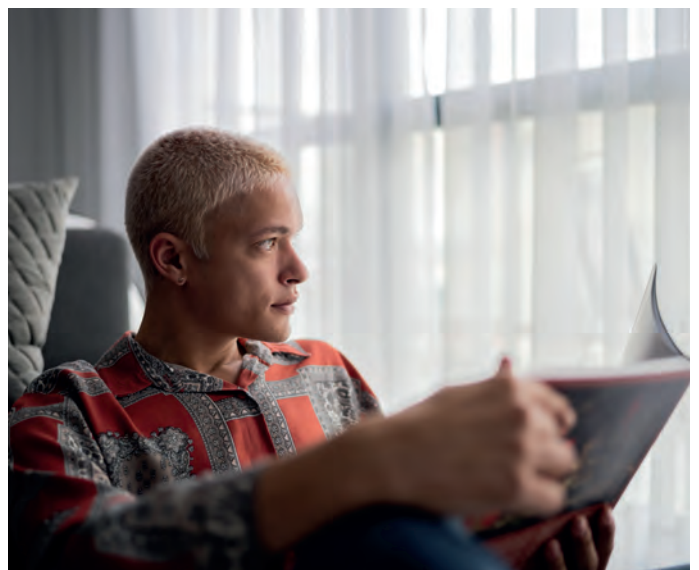
This phase focuses on helping you develop more independence. You'll take on more responsibility for your day-to-day life, including budgeting, cooking, and managing your own time. While living in your own apartment, you'll also receive a minimum of five hours of dedicated support, each week, from our team. This support can cover anything from practical life skills to emotional guidance, ensuring you're never on your own when facing challenges.

"This is your journey towards independent living."

In this setup, you get the independence of your own space along with continued support. The combination of freedom and guidance helps you build confidence and skills as you move towards our Step-Down model further preparing you for full independence and self-sufficiency.

Step-Down to Independence

This accommodation is aimed towards 17- & 18-year-olds who have gained an understanding of what is required to live independently but now need to fine tune their skills in preparation for life Post Beehive with Full-Independence. One-to-One support levels will usually be no more than 5 hours per week however you will have the full use of the Hub, Out of Ours On-Call Service and involvement in all Beehive Group Activities should you wish to join in.



Personalising Your Space and Social Connections

In all of our Models of accommodation, we want you to feel like the space truly belongs to you. With the help of our staff, you'll be able to personalise your room or apartment, adding your own touches to make it feel like home. Whether it's decorating with your favourite colours, hanging up photos, or rearranging furniture, we encourage you to make the space your own.

Additionally, no matter which type of accommodation you are in, you'll have access to our central hub. This is a shared space where young people from across the Beehive Family can come together, socialise, and build friendships. The hub is a great place to relax, meet others on similar journeys, and feel part of a wider community, ensuring that even as you gain independence, you always have a network of support and connection.

"Maintain relationships with friends and family."

Overnight Guests

At The Beehive Project, we understand the importance of maintaining strong relationships with friends and family. If you're living in our semi-independent accommodation, you are welcome to have friends and family visit at any time. For those over 18, you can also have a friend or relative stay overnight for up to three nights a week. If you're under 18, however, you'll need to get approval from your social worker before someone can stay over. In all cases, it's important that these visits are agreed upon with both your keyworker and your social worker or personal advisor.

If you're in a shared house, overnight stays won't be possible, but your friends and family are still welcome to visit during the day. When you're ready to move to your own flat, this will change!

We want you to have positive friendships and relationships, so if you have any issues or special requests about visitors, just talk to your key worker. We'll do our best to help.



Young Person's Journey

AGE
16

I came in to care aged 16 years. I had a very difficult relationships with my mother, and didn't know my father

"I didn't have the best start in life. I moved around alot."

I spent time in different foster care homes

"I didn't have the best start in life. I moved around alot."

Then I came back and lived with my mum

AGE
17

This didn't work and I left. I needed help

"Looking back, I should have been offered support."

I was given the right support for my trauma

I received a support plan and my own room in a shared house

AGE
18

Social services found a place for me with **The Beehive Project**

"I feel that I had limited support while in care. There was no support for my emotional needs while in care to deal with my trauma."

AGE
19

I was able to move into a studio flat with support

AGE
20

I was able to find work and start saving

*"The support and care I received at **The Beehive Project** helped me a lot, I was able to find a job and move into a semi-independent living that I enjoyed."*

AGE
21

I eventually moved into my own flat



Our Mission

The Beehive Project strives to deliver outstanding supported accommodation services by placing the young people we serve at the heart of everything we do. Through active listening, meaningful connections, and igniting opportunities, we empower young individuals to reach their full potential and make a lasting impact on their lives.



Our Vision

In our vision, we envisage a world brimming with boundless opportunities, where young individuals, regardless of disabilities, traumas, or past experiences, are empowered with equal access to a myriad of possibilities, igniting within them an unwavering passion to embrace every chance that comes their way.

Values



Passion

We love our work and will take the initiative to exceed expectations.



Respect

We treat others with kindness, graciousness and understanding.



Advocacy

We champion young people's rights and ensure their voices are heard.



Innovative

We are creative, utilising every avenue to create opportunities.



Sense of fun

Through fun and adventure, we let positive relationships bloom.



Empowerment

We empower our young people to take charge of their journey.



Your Support

You will be allocated a designated key worker who will support you throughout your journey with The Beehive Project.

However, you are always welcomed to approach any member of our team. Your key worker will help you with all the paperwork when you move in and work with you to create your support plan.

They can also help you book and attend appointments, such as the doctor or dentist, and are available to assist with applying to college, benefits, apprenticeships, and building your independence.

If you need help with anything, you can talk to your key worker or any member of our team. Everyone is different, so we will support you in the way that's right for you. If you have any concerns or complaints, your key worker or any member of our team can help you with that. They can also be there for you in initial meetings, such as reviews or appointments with your social worker or personal advisor.

**"Support in the way
that's right for you."**

Your Health and Wellbeing

As previously highlighted, your key worker will help you register with a GP, dentist, and optician. If you have any health worries or concerns, you can talk to your key worker, to help you make a GP appointment.

We also care about your self-identity and personal hygiene, so we're here to support you in any way we can with that.

If you're feeling worried about your mental health, want to talk about your past, or just need someone to listen, you can meet with our in-house counsellor. In your first session, the counsellor will ask you some questions to understand your needs better.

After that, they will write a report with ideas on what you could work on. If you want, you can then start having sessions every week, every two weeks, or once a month.



**"We're
here to help
you in any
way we can."**



Your Say

At The Beehive, we believe that your voice matters. This is your home, and we want to make sure that you feel listened to, involved, and a part of what's going on. That's why we have plenty of ways for you to share your thoughts, ideas, and feedback. Whether it's something small or something big, we want to hear it!

1. Young Person's Committee

This is your chance to really shape the way things are done! Our Young Person's Committee meets regularly, and it's a great opportunity for you to share any ideas or concerns you have. Want to make changes, plan activities, or suggest improvements? The committee is the place to do it. Plus, it's a good way to meet other people and work together to make our space even better.

2. House Meetings

We hold regular house meetings, where everyone living here can come together to talk about how things are going. These meetings allow for a forum to discuss day-to-day things—like house rules, shared spaces, and anything that's on your mind. It's a safe space where everyone's opinion is valued. You don't have to speak if you don't want to, but it's a great way to stay in the loop and have your say when you're ready.

3. Share Your Ideas Anytime

Got an idea outside of meetings? No problem! We love hearing new ideas and suggestions at any time. You can talk to one of the staff members or chat with us informally whenever you like. If there's something on your mind, we're here to listen and help make it happen if we can.

Whether you want to take the lead in the committee, bring up something at a house meeting, or just share a quick idea, we're always here to hear your voice. This is your home, and your say matters! Let's work together to make sure it's a place where everyone feels happy, safe, and heard.

Fire Safety

It is important that you know what to do in the event of a fire. You will have your own Personal Emergency Evacuation Plan (PEEP). You will complete this with your key worker, and it sets out the evacuation plan and any support you need with evacuating or raising the alarm. Fire checks will be carried out by staff weekly and monthly, and you will be asked to participate in fire drills every four months.

CCTV Policy

To help keep everyone safe, we may have CCTV cameras installed in communal areas (like the lounge, kitchen, or shared hallways) of our properties. This is part of our safeguarding efforts to make sure that these spaces are safe for everyone living here.

The cameras are there to:

- Prevent problems: Just having the cameras in place can stop things like bullying, fighting, or damage to property, making the space safer for everyone.
- Review incidents: If something does happen, we can use the footage to understand what went wrong and make sure it gets sorted out properly.

Important things to know:

- The cameras are only in communal areas, not in private spaces like bedrooms or bathrooms. Your privacy is important to us.
- The CCTV will be reviewed by our Safeguarding Team when needed, and the footage is only looked at if there's a concern or incident that has been raised.
- It's there to help everyone feel safe and supported, not to invade your privacy.



Safety first

Putting safeguarding at the forefront of everything we do for you.



Safeguarding

Safeguarding is all about keeping you safe and making sure you're protected from harm.

This means that everyone who works here is responsible for making sure you're not hurt, mistreated, or put in any unsafe situations. If you ever feel unsafe or worried about something happening to you or someone else, it's important to let someone know.

Your key worker is your main point of contact and will be there to support you, but remember, the whole staff team is here for you (that's the principle of safeguarding, it is everyone's responsibility). If you don't feel comfortable reporting your concerns to The Beehive Project, you can contact your social worker or personal assistant or:



Whistleblowing

Whistleblowing is when someone tells a manager or someone in charge about something that is wrong or unsafe within The Beehive Project. This could be about someone breaking the rules, doing something that could hurt others, or not following the proper way of doing things. If you see or know about something like this and you're worried about telling someone directly, you can "blow the whistle" by reporting it privately. This helps to keep everyone safe and ensures problems are dealt with quickly and fairly. To raise a whistleblowing concern please email: **whistleblowing@thebeehiveproject.com** or call our Designated Safeguarding Lead on **07306811760**.

Southampton Safeguarding Team

023 8091 5535 / 07500 952 037

E-mail: lado@southampton.gov.uk

Ofsted – 03001231231

If you have any questions or are concerned about anything, you can contact your keyworker or access the Hub between 9am-5pm Monday – Friday where there will always be a staff member there who you can talk to if you are concerned about anything. Outside of these hours and during weekends we have an on-call system; you will be sent the on-call info each week by your key worker. If you are worried or concerned about anything you can contact them.



Ofsted & CQC, Records and Visitors

Our service is registered with OFSTED and CQC, therefore, we need to keep records regarding every person at The Beehive Project, including staff. These records will be kept confidential and only shared with those highlighted on your consent form.

Staying Safe Online:

We understand that the internet is an incredible tool for accessing information, expressing creativity, and staying connected with friends and family. To make sure you can use it easily, we've provided Wi-Fi in all our supported houses and semi-independent flats. Some flats have their own private Wi-Fi, while others share a connection between floors. However, in order for us to keep you safe online, there will be restrictions on over 18 contents.

While the internet offers many benefits, as we have mentioned previously, it also comes with risks. It's important to stay aware and follow a few key guidelines for online safety:

- **Think before you share:** Once something is online, it can be there forever. Only share what you're comfortable with others seeing.
- **Control your privacy:** You have full control over what you share. If someone asks for personal information or anything that makes you uncomfortable, remember that you can say no.
- **Use safety features:** If you feel harassed, use the "block" and "report" functions on social media to protect yourself.
- **Protect personal information:** Make sure your privacy settings are secure so only trusted people can access your details.



- **Be cautious with online contacts:** Not everyone online is who they claim to be. Never arrange to meet someone unless you're completely sure of their identity.
- **Stay safe when meeting:** If you do decide to meet someone, always choose a public place and inform someone of when and where you're going.

By following these guidelines, you can safely enjoy all the benefits of the internet while staying in control of your online presence.

Missing From Service

At The Beehive Project, we make sure that all young people are looked after both during the day and at night, based on their individual needs. If someone has a history of running away, we create a special risk assessment to look at the chances of it happening again and what happened in the past.

We take all reasonable steps to stop a young person from going missing. This could include using different strategies to help change their behaviour, such as support and therapy, as agreed in their care plan. If a young person keeps running away, we share the risk assessment with the local police.



**"Keeping you safe
is our top priority."**

If someone does go missing, the police will be informed immediately. Keeping you safe is our top priority. Where appropriate Parents and professionals will also be kept informed about what's happening and how we plan to stop it from happening again.

We have a clear missing person's policy that works with our Safeguarding policy and follows local police protocols.



Our staff are here to help.

They are also trained to spot any signs of bullying behaviour.

Bullying and Anti-Bullying Policy

Bullying happens when someone repeatedly uses their power to hurt or upset another person. It can be verbal, physical, or emotional, and often makes the person being bullied feel like they can't defend themselves. Bullying is a serious issue that can affect someone's mental and physical health.

At The Beehive Project, we do not tolerate bullying or intimidation in any form. This includes online bullying. We make sure that young people can access safe and appropriate websites, and if needed, we assess how each young person uses the internet.

"We do not tolerate bullying or intimidation in any form."

Our staff are always here to listen and help you talk about how you're feeling, including if you feel like you're being bullied. They are also trained to spot any signs that might show someone is being bullied or bullying others. Each young person's Positive Behaviour Support Plan and risk assessment will look at behaviour that could be causing harm or distress to others.

If bullying or intimidation happens, especially if it puts a young person at risk of serious harm, we take immediate action. We have a zero-tolerance policy for bullying by anyone, including staff. Any incidents will be fully investigated, dealt with, and monitored to make sure it doesn't happen again.

Advocacy

The charity Mind explains advocacy as “getting support from another person to help you express your views, wishes and feelings, and to help make sure your voice is heard. Someone who helps you in this way is called your advocate.”

Everyone at The Beehive Project feels it is important that your voice is heard, therefore you can use an advocate service at any time!

Samaritans

If something is upsetting you and you don't know who to talk to.

Open 24 hours a day 365 days a year; free from any phone just dial:

116 123

NYAS

(National Youth Advocacy Services) are free to use too

You can contact

08088 081 001

help@nyas.net

or visit

www.nyas.net

No Limits Advice Centre

You can contact:

02380 224224

enquiries@nolimitshelp.org.uk

13 High Street
Southampton
SO14 2DF

Commitment Agreement

I wholeheartedly commit to upholding the following guidelines, aligning with the values and mission of the Beehive Project, and fostering a positive and supportive community:

Engagement and Support

- I understand the importance of engagement with support services provided by the Beehive Project. I will actively participate in support visits, reviews, and appointments, recognizing them as opportunities for personal growth and development.
- Building a strong connection with my key worker is essential for my well-being. I will make it a priority to maintain regular communication and seek guidance whenever needed.
- While the usual expectation is for me to be at The Beehive at least four nights a week, if I need to change this, I'll talk with my key worker first. Together, we'll decide what works best for me.

Respect for All

- Respect is the foundation of our community. I will treat all individuals – residents, staff, visitors, and neighbours with kindness and consideration.
- I'll keep noise down, especially between 10 PM and 8 AM, and avoid causing any disruptions.
- We're all about acceptance here. Discrimination and violence have no place. I'll make sure everyone feels included and valued.
- As for guests, they're welcome to stay for up to three nights a week, one at a time, without overstaying their welcome.
- I'll also ensure that visitors understand and comply with the guidelines, for example if they're asked to leave by a staff member in certain situations.
- Lastly, I'll always respect the privacy of my fellow residents by refraining from entering their rooms or flats without permission.

Taking Care of Our Space

- I'll keep the indoors smoke-free, and make sure my guests do too.
- Keeping my space tidy is a must – clean room, happy home!
- Apart from guide dogs, I won't have any other pets around, unless agreed with my keyworker and The Beehive Team.
- Rubbish goes where it belongs – in the bins, not left lying around inside or outside the property.

Staying Safe and Secure

- I'll steer clear of illegal drugs and any other substances that could cause harm.
- No weapons, real or fake, are allowed here. I'll make sure my guests know the rules too.
- Following fire safety and health rules is a must-do for all of us.
- I won't mess around with anything flammable, like candles or petrol.
- I'll leave electrical work to the experts – no DIY jobs for me.
- Keeping our space secure is vital. I won't let anyone in without proper ID, or without giving out the details of any other resident or member of staff.
- Before I leave, I'll always double-check that my door's locked.
- I'll make sure the entrance door is always locked, keeping us all safe.

Watching Out for Guests

- I'll make sure my visitors don't come over before 8 AM.
- I'll stick with my visitors the whole time they're here and take charge of their behaviour.
- Visitors are my responsibility.
- No pets or animals from my visitors or friends are allowed on the property.

Being Responsible and Respectful

- I'll only dial emergency services when there's a real emergency.
- I'll strive to get along with my fellow Beehive residents, handling disagreements respectfully, and reaching out to Beehive staff for support when needed.

Taking Care of Ourselves

- Maintaining a healthy lifestyle contributes to my overall well-being. I will refrain from smoking indoors and will abstain from the use of illegal substances, prioritizing my health and safety.

Community Rules and Consequences

- The Beehive strictly prohibits the use of illegal drugs.
- Selling illegal substances will lead to immediate termination of your placement.
- I'll treat others with respect and kindness.

The Beehive Project has a zero-tolerance policy for bullying, harassment, or financial abuse of other residents. We operate on a three-strike policy:

1st offence: Verbal warning.

2nd offence: Written warning.

3rd offence: Referral to committee for a decision on ending your placement.

This ensures a safe and supportive environment for everyone at the Beehive.

Our Commitment to You

The Beehive Project wholeheartedly commits to providing the utmost care, support, and guidance to the young people in our care. Our commitment aligns with our values, which serve as the foundation of our work:



Passion for Excellence

We love our work and will take the initiative to exceed expectations. With passion and dedication, I am committed to going above and beyond to support you in achieving your goals.



Respectful Relationships

We treat others with kindness, graciousness, and understanding. I pledge to cultivate a respectful relationship with you, valuing your unique experiences and perspectives.



Advocacy for Rights

We champion young people's rights and ensure their voices are heard. As your advocate, I will tirelessly advocate for your rights and represent your interests with integrity and determination.



Innovative Solutions

We are creative, utilizing every avenue to create opportunities. I am committed to finding innovative solutions to support you in overcoming challenges and realizing your full potential.



Sense of Fun and Adventure

Through fun and adventure, we let positive relationships bloom. I will foster a sense of joy and positivity in our interactions, creating an environment where you feel valued, accepted, and empowered.



Empowerment for Growth

We empower our young people to take charge of their journey. My goal is to empower you to make informed decisions, build confidence, and take ownership of your life's direction.



Active Listening and Understanding

I promise to actively listen to your thoughts, concerns, and aspirations without judgment. I seek to understand your perspective fully and respect your unique experiences and background.



Guidance and Mentorship

I am committed to providing guidance, mentorship, and practical advice to help you navigate life's challenges. Whether it's academic, personal, or social, I am here to support you every step of the way.



Safety and Security

Your safety and security are non-negotiable. I will work diligently to ensure that you are safe from harm and provide a secure environment where you can thrive and grow.



Confidentiality and Trust

I understand the importance of confidentiality and will safeguard your privacy at all times. You can trust me to handle sensitive information with discretion and integrity.

Young Person's Support Services in Southampton

1. No Limits

Offers free and confidential advice, counselling, and support on a wide range of issues, including housing, mental health, sexual health, substance misuse, and more.

2. Southampton Youth Offending Service

Provides support for young people who have offended or are at risk of offending, helping them make positive changes in their lives.

3. Southampton Young Carers Project

Offers support to young people who care for a family member, providing advice, social activities, and respite care.

4. Yellow Door

Offers counselling and support for young people affected by sexual abuse, domestic violence, or sexual violence.

5. The Prince's Trust

Provides young people aged 11-30 with free programmes that give them skills, training, and qualifications to help them get into education or employment.

6. Solent Mind Youth Services

Offers mental health services for young people, including advice, counselling, and group support.

7. Southampton Sexual Health Service

Provides sexual health services for young people, including contraception, STI testing, and advice.



8. Safe! Young People's Service

Offers support to young people aged 5-25 who have been affected by crime or exploitation.

9. YMCA Southampton

Provides housing and support for young people, including help with education, employment, and life skills.

10. Catch22

Provides services to support young people with education, employment, and social care needs. Focuses on helping young people stay safe and achieve their goals.

Top Things to Do in Southampton



Southampton is a vibrant city full of opportunities for young people, whether you're passionate about sports, the arts, or just socialising with friends.

There's something to suit everyone's interests! To support a healthy and active lifestyle, we provide free gym memberships to encourage you to stay fit and explore new activities.

If you'd like more information or need help getting started, please ask your keyworker for more details. They're always happy to assist you in finding the right activities or resources that suit your interests and needs.

Here are some places and activities you might enjoy:

1. Southampton City Art Gallery

If you love art or want to explore your creative side, check out the Southampton City Art Gallery. They offer exhibitions, events, and workshops for young people.

2. The Mayflower Theatre

The Mayflower Theatre is a great place to watch live performances, from musicals to comedy shows. They often have discounted tickets for young people and run theatre workshops.

3. Southampton Outdoor Sports Centre

For those who love outdoor sports like football, tennis, or even skateboarding, the Outdoor Sports Centre is the perfect place to get active.

4. Tenpin Southampton

Looking for something fun to do with friends? Try Tenpin Bowling in Southampton! As well as bowling, they have arcade games, table tennis, and pool. It's a great place to unwind and have fun.



5. Westquay Shopping Centre

Westquay is the main shopping hub in Southampton, with a variety of shops, cafes, and a cinema. It's a great place to meet up with friends, grab a coffee, or do some shopping.

6. Hollywood Bowl

Hollywood Bowl in Southampton offers a fantastic bowling experience, with a great atmosphere for meeting up with friends. They also have food, drinks, and arcade games for extra fun.

7. The Quays Swimming and Diving Complex

"Free to Beehive Residents" If you're looking for leisure activities including a Gym, the Quays is Southampton's main swimming pool and diving centre. It's a fun place to relax, use the Gymnasium, swim, or try out some water-based fitness classes.

8. Flip Out Southampton

Flip Out is a trampoline park and adventure space that's perfect if you're looking for something active and fun. They have trampolines, a ninja assault course, and plenty of space to bounce around with friends.

9. Go Ape Southampton

If you love outdoor adventures, Go Ape is a treetop adventure park with zip lines, rope bridges, and climbing activities. It's an exciting way to challenge yourself and have fun in nature.

10. Southampton Youth Hub

The Southampton Youth Hub offers a wide range of support services, including advice on employment, education, and training. You can drop in and chat with someone who can help you find opportunities in the area.

Important Contact Numbers

Emergency Contacts

- Emergency Services (Police, Fire, Ambulance): 999
 - Non-Emergency Police: 101
 - NHS non-emergency: 111
-

Support Services

- No Limits (Advice, Counselling, and Support): 023 8022 4224
 - Samaritans (24/7 Mental Health Support): 116 123
 - Childline (Confidential support for under 19s): 0800 1111
 - Yellow Door (Sexual/Domestic Violence Support): 023 8063 6312
 - Shelter (Housing and Homelessness Support): 0808 800 4444
-

Health and Wellbeing

- Southampton Sexual Health Service: 0300 300 2016
 - Southampton Young Carers Project: 023 8022 4224
 - Solent Mind (Mental Health Support): 023 8202 7810
 - Southampton City Council – Adult and Children’s Services: 023 8083 3333
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Housing and Homelessness

- Southampton City Council – Housing Advice: 023 8083 2254
 - YMCA Southampton (Housing Support): 023 8090 2460
 - Two Saints (Homelessness and Housing Support): 023 8022 4224
-

Youth Justice and Safety

- Southampton Youth Offending Service: 023 8083 3568
 - Safe! (Support for Young People Affected by Crime): 01865 582 495
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General Advice

- Citizens Advice Southampton: 0808 278 7862
 - Southampton Youth Hub (Employment, Education, and Training Advice): 023 8083 3343
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YOUNG PERSON'S GUIDE FOR SOUTHAMPTON

Contact Details

Bellevue House
4 Bellevue Road,
Southampton
SO15 2AY

Tel: 02380 633 999

Email: referral@thebeehiveproject.com

www.thebeehiveproject.com