

## Equality and Diversity

We work with families who represent a diversity of cultural and religious backgrounds. We understand that there are different perspectives on family life. It is our responsibility to respond to these differences and to account for them when we are delivering our services.

### We are committed to challenging discrimination

We will constructively challenge any language or behaviour that is discriminatory



## Your Data, Your Rights

Barnardo's will process your data in order to deliver this service for you. Our privacy notice gives more information about how we use your data. We have versions for adults and for children and young people. We will give you these on our first meeting. If you have questions please contact us via the email below.

Contact us:

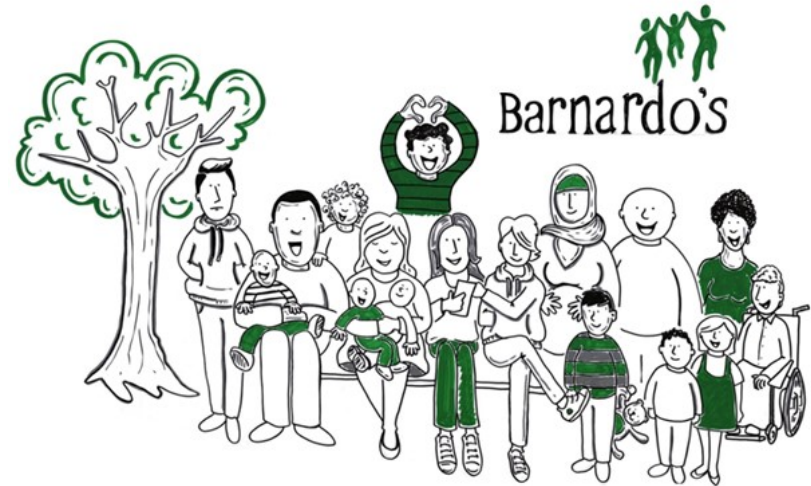
email: [SE.FamilyTimeIOW@barnardos.org.uk](mailto:SE.FamilyTimeIOW@barnardos.org.uk)

Call: **01983 529 208** and ask for Service Manager, **Laura Groves**



Isle of Wight  
Family Centres

Believe in  
children  
Barnardo's



# Family Time

Information for Parents

## Welcome to Family Time

From 1st April 2021 Barnardo's will be taking over the management and delivery of supervised contact sessions.

The name of this service will change to "Family Time". This is what children and young people have said they would like it to be called.

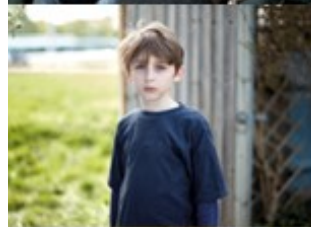
## Barnardo's Vision for Family Time

We will work with children, parents, carers and IOW Council to develop an outstanding service that:

- Understands and responds to the unique needs of children and families
- Ensures Family Time is a happy, safe and positive experience for children and young people.
- Delivers Family Time in a convenient local family centres. We have centres in Newport, Ryde, Sandown, Shanklin, Ventnor, Cowes, East Cowes and Freshwater

## Hearing the Voices of Children and Young People

Barnardo's believes in children. We will always listen to the children and young people who use the service. We will make sure their preferences and ideas are incorporated into Family Time wherever possible.



## Q: How will my Family Time be arranged?

- A. When we receive a request for Family time we will hold a meeting with you, your social worker and your child's foster carer. At this meeting we will agree when and where your family time will take place and the activities that are approved. These will be written down into a **Family Time Contract** which clearly states the expectations of everyone involved. This contract will be reviewed every three months to ensure it is working well for everyone, especially your child/ren

## Q: Who will supervise my Family Time?

- A. Barnardo's will provide you with a named Family Practitioner who will supervise your Family Time. The Family Practitioner will supervise all your contacts unless they are on leave or unwell, in which case another worker will provide cover. We will let you know in advance if this is likely to happen.

## Q: What other support is available?

- A. Barnardo's Family Practitioners are trained in parenting and family support. During sessions they will be able to provide advice and guidance about child development, child-led play, positive parenting and many other issues if appropriate.

We can also introduce you to other support and activities available in family centres. This could include parenting skills work shops and courses. Your family time could also take place in one of our parent and baby/toddler groups if agreed.