

Nwando Care Capability Statement

Delivering Outstanding, Person-Centred Support for Adults and Children

Who We Are

Nwando Care is a trusted care provider delivering high-quality, person-centred support across both **adult community services** and **children's residential care**. We are committed to helping people live safe, meaningful and fulfilling lives — whether in their own homes, supported accommodation, or therapeutic residential settings.

Founded on the principles of compassion, dignity and inclusion, Nwando Care works in close partnership with local authorities, health and education professionals, and families to achieve the best outcomes for every individual.

Our Services

Adult Care & Supported Living

- Community-based support for adults with:
 - Learning disabilities
 - Autism
 - Mental health conditions
 - Physical or sensory impairments
- Support for independent living, personal care, and access to education, work and social life
- Specialist support for individuals with complex needs
- Bespoke care packages delivered in the home or in supported settings
- Rehabilitation, reablement and step-down care

Children's Residential Services

- Ofsted-registered therapeutic homes for children aged 8–18
- Safe, nurturing environments with 24-hour care and support
- Trauma-informed, attachment-aware, and PACE-based approaches
- Integrated therapeutic care planning
- Support for children with:
 - Emotional and behavioural needs
 - Autism or neurodivergent traits
 - Histories of trauma, neglect or instability
- Partnership with schools, health services and families

Our Approach

- **Person-centred and outcomes-focused**
- **Trauma-informed and attachment-aware**
- **Culturally responsive, inclusive and neurodiversity-affirming**
- Integrated therapeutic models and positive behaviour support
- Holistic planning: health, wellbeing, education, family and community
- Robust safeguarding and quality assurance across all services

Our Track Record

- Proven delivery for multiple local authorities and NHS partners
- 100% of families surveyed would recommend our service
- Experience supporting complex and high-risk cases
- High retention and satisfaction among staff and clients
- Strong safeguarding record and full regulatory compliance (CQC and Ofsted)

Why Choose Nwando Care?

- **Dual-specialist expertise** across adult and children's care
- A team of skilled, trained and compassionate professionals
- Strong partnership working with families and commissioners
- Clear impact measurement and reporting
- Commitment to diversity, inclusion and social justice
- Focused on long-term outcomes and life beyond care

Compliance and Standards

- Fully registered with **Ofsted** (children's homes) and **CQC** (adult services)
- Adherence to:
 - Children's Homes Regulations and Quality Standards
 - Health and Social Care Act 2008
 - Care Act 2014
 - Working Together to Safeguard Children
 - NICE Guidelines
 - GDPR, Equality Act, and Safer Recruitment

Let's Work Together

We welcome opportunities to collaborate with:

- Local authorities
- NHS trusts
- Commissioning bodies
- VCSE and education providers
- Advocacy services and referrers

For more information or to discuss referrals, placements or partnerships, please contact:

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