

INTERESTED IN TOTAL PATIENT TRIAGE?

WOULD YOU LIKE TO TRY IT OUT BEFORE TAKING THE PLUNGE?

Fully funded, your surgery can experience a simulated exercise in total patient triage. To find out more contact nicola.steeds@nhs.net



WHAT?:



My name is Dr. Nicola Steeds. I am a GP in Surrey and have designed a tabletop simulation in total patient triage. It is interactive, fun and designed for both clinical and operational members of staff. Anyone who is or could be involved in patient triage would benefit from participating. The project is being conducted across surgeries in Surrey and has received very encouraging feedback so far. All those surveyed would recommend the simulation to their colleagues in primary care.

SESSIONS:



Aimed at anyone working in General Practice. Staff are divided into small multi-professional groups. Each group is provided with a pack of cards containing a set of anonymised, real patient queries modelled on the Accurx design. Working collaboratively, the groups triage and prioritise these queries in the allocated time using a set of provided options. Following the exercise, there is a facilitated debrief with all staff, to elicit learning points specific for the surgery.

This is a tabletop exercise and does not involve training with Accurx or other IT software.

Details of the session

Duration: 2-3 hours

Equipment: This is a self contained simulation. All materials will be provided.

Location: Sessions will be held at your GP surgery.

Cost: Funded by the Surrey Training Hub.

In association with: Kent Surrey Sussex Primary Care Simulation Faculty, NHS England, Brighton and Sussex Medical School, Surrey Heartlands Health and Care Partnership.