



Surrey Training Hub

WHATS ON | ISSUE 12 | MARCH 2024

Welcome

Surrey Training Hub is your 'go to' place for any information about primary care workforce, education, training and development.

National events in April - 2024

Please click on the box below for more events:

[Autism Awareness Day - 2nd April 2024.](#)

[National Walking Day - 3rd April 2024.](#)

[World Health Day - 7th April 2024.](#)

[Eid al-Fitr - 9th April 2024.](#)

[More Info](#)



Protected Learning Time (PLT)

Funding and delivery models for ongoing PLT in 24-25 are currently being considered. If you would like to provide your thoughts on the value and future of these, please complete the mentimeter evaluation here: <https://www.menti.com/alkwrma41mor>

Clinical Training

Training Courses

For the various courses on offer by Surrey Training Hub & partners, visit our Surrey Training Hub training courses:

<https://www.surreytraininghub.co.uk/training-courses>



Online Training

Surrey Training Hub has access to a number of online webinars & demand learning resources, including Red Whale, Clinical Skills, E-Learning for Health & more which you can access at your leisure. For more information visit our on-demand training page on:

<https://www.surreytraininghub.co.uk/on-demand-training>

ClinicalSkills.Net

Helping you put the best practice into practice, Quick and easy with more than 400 clinical guidelines to use, for more information and to have an account created please contact the Surrey Training Hub team: syheartlandsicb.surreytraininghub@nhs.net

Link to website:

<https://www.surreytraininghub.co.uk/on-demand-training>

Link to flyer: [here](#)



Clinical Training

Princess Alice Hospice Training for Health and Social Care staff



Princess Alice Hospice offers multi-disciplinary courses for health and social care staff to learn and develop their knowledge, learn new skills and improve care for patients and families. Courses include, but are not limited to:

- Managing Important Conversations
- Symptom Management at end of life
- Assessing and Recording Mental Capacity at end of life
- Planning ahead and difficult conversations
- Cultural Sensitivity and inclusion in end of life care
- Verification by Nurse of Expected Death
- Syringe Pumps

A full list of courses with descriptions can be found here

www.pah.org.uk/book. Surrey Heartland Primary Care staff access courses using code: STH-PAH, which can be entered into the Princess Alice Hospice online booking form.

HRT Webinar

HRT update, including Guildford and Waverley local pathways, by Dr Helen Barnes (GPSI) . Surrey Heartlands Primary Care staff can use code PCCPD! To access.

<https://vimeo.com/915596491/ee9def1516?share=copy>

Cancer Training Resource

Resources available include National Screening Programmes, early detection, improving referrals, and specific types of cancers. <https://www.gatewayc.org.uk>



Clinical Training

BSSM Webinars

Men's Health - Monday 8th April 6.30pm - 8.00pm

Chair - Dr Doug Savage

How to salvage non responders to conventional doses of PDE5 inhibitors - Dr Pat Wright

Erectile Dysfunction (ED) & the Case for Daily PDE5is - Prof Geoff Hackett

<https://forms.gle/1nrDFPDQ2Tt2qzL39>

Women's Sexual Medicine

Wednesday 10th April 6.30pm - 8.00pm

Chair - Dr Janine David

Sexual Abuse - Dr Remziye Kunelaki

Systemic Approach to Sexual Dysfunction - Dr Angela Wright

<https://forms.gle/USYGSM6tcWqi7yg68>



Men's Health

Monday 22nd April 6.30pm - 8.00pm

Chair - Prof Geoff Hackett

Managing Testosterone Deficiency in Primary Care - Dr Janine David

Management of Psychogenic ED in Primary Care - Angela Gregory/Trudy Hannington

<https://forms.gle/AR9S84c3fenR6mbo6>

PICT Training

PICT improves the working relationship between professionals and their patients with difficulties associated with a diagnosis of personality disorder. Through consultation and training, PICT educates and upskills primary care staff across Surrey and NE Hants using clinical and lived experience expertise. In this way, we aim to give access to a range of skills and insights which will increase confidence and enhance day-to-day practice.

<https://www.sabp.nhs.uk/our-services/mental-health/Complex-Emotional-needs-and-personality-disorder/PICT>

***Includes sessions for admin staff, as well as, clinicians.**

Clinical Training

NHS funded Community Pharmacy training offers



New, fully funded, flexible training for community pharmacists is now available to help expand your clinical skills and improve patient care: [Community Pharmacy Training Page](#)

Get supported with IP training with the Surrey Heartlands Scheme

Develop community pharmacist Independent Prescribers (IPs) through providing a funding contribution for the supervision (DPP) element of the training. Funding contribution of £2,600 will be paid to the DPP's employer to support. FOR MORE INFORMATION CONTACT: rachel.mackay3@nhs.net

Become a DPP Change of mindset to think about “Pay it forward” in support of future IPs

What is a DPP? A Designated Prescribing Practitioner (DPP) is a workplace-based supervisor who supports the pharmacist in the experiential part of the prescribing course (called Learning in Practice). The role of a DPP is to oversee, support and assess the competence of Independent Prescribing trainees, in collaboration with academic and workplace partners, during the period of learning in practice. FOR MORE INFORMATION CONTACT: rachel.mackay3@nhs.net



Clinical Training

Royal College of General Practitioners (RCGP) Event:



How to survive and thrive as a GP

Hosted by SW Thames Faculty x The Joyful Doctor

RCGP invite all GPs, and GP trainees, to join us for a relaxed evening event to meet with your colleagues, over a relaxed dinner and enjoy a fun and interactive talk from The Joyful Doctor.

We'll cover the basics around managing your well-being during challenging times, embracing and managing common neurodiversity traits & bringing back the joy to your day-to-day work life



CAROLINE WALKER

THE JOYFUL DOCTOR



FREE TO RCGP MEMBERS*
£20 FOR NON-MEMBERS



WEDNESDAY 27TH MARCH
19:00-21:30



REIGATE MANOR,
REIGATE HILL, RH2 9PF



SOUTHWESTTHAMES@RCGP.ORG.UK

*£15 REFUNDABLE DEPOSIT IS TAKEN AT BOOKING AND FULLY REFUNDED AFTER ATTENDANCE

PLEASE SCAN THE QR CODE TO
REGISTER YOUR PLACE



Non-Clinical Training



Introduction Session for Multi-Professionals New to Primary Care (Sessions run Quarterly starting from January 2024-December 2024)

Our Aim:

To provide a supportive and informative environment through ongoing sessions for individuals entering the field of Primary Care in Surrey.

Who is it For:

The session is designed for staff who are new to Primary Care, specifically targeting those who have recently started their positions. However, we believe that even staff members who have been in their roles for a few months or even staff who would just like to know what is on offer within Surrey, may also benefit from participating. Sessions are to complement your local induction at practice level..

The programme includes:

- Introduction to Primary Care
- How the Training Hub supports you – booking training, funding, meet the team
- Population Health & Health Inequalities
- Introduction to Equality, Diversity & Inclusion
- Library & Knowledge Services
- Whistle Blowing Policy
- Health & Wellbeing Awareness



Dates/Time:

29 May 2024-10am,
25 September 2024-10am,
11th December 2024-10am

To Book:

www.eventbrite.co.uk/e/surrey-training-hub-introduction-tickets-776160546087

Non-Clinical Training

GPA

Expressions of interest open for the next GPA Cohort beginning 2024
[EOI General Practice Assistant](#)



GPA framework is an experiential course that is led by a GP in practice. The training course is a six month practical course, delivered in practice by a GP mentor.

[For more information click the link](#)

Macmillan

Macmillan Cancer Pathway Interface Programme – On Demand Webinar Collection
Catch up or rewatch our recent webinars on all things cancer CPD.

[Macmillan Cancer Pathway Interface Programme - YouTube](#)

Complaints Training

For PMs and primary care staff who respond to, and manage complaints:

- Wednesday 24 April 2024 – 10:00
- Thursday 23 May 2024 – 13:00
- Wednesday 26 June 2024 – 10:00

Training will cover the following topics:

- Understanding why people complain.
- How to effectively investigate a complaint.
- Writing a complaint response, what does good look like?
- The ICB's expectation of your role and complaints handling.
- The role of the PHSO



Each 2-hour training session will be delivered by MS Teams.

To sign up, please contact the Complaints Team at syheartlandsicb.complaints@nhs.net

Leadership

CARE Leadership Programme

We have secured an exciting opportunity for 25 places on this nationally funded programme, open to anyone in Primary Care but will be especially beneficial for New to Practice and Early Careers colleagues and was originally designed for Practice Nurses.

CARE is a learning and development programme that empowers primary and community staff to play a key role within their local practices, primary care networks and neighbourhoods to shape services based on population health needs and to strengthen their leadership. Focusing on wellbeing and building and harnessing resilience, the programme connects staff working in primary and community care supporting joined-up, multi-professional working.

For more information about how to apply (the programme starts in April for 2 hours each week x8 weeks) please see our website and attachments here:

<https://www.surreytraininghub.co.uk/leadership-and-management>

To understand the first hand value and impact of this course, please watch a short testimonial [here](#).



Infection Prevention Control Leads

ANYONE in practice can be an Infection Prevention Control Lead. Please consider this important role which links directly to the [CQC Quality Standard](#). NHSE have also developed an [Education Framework](#) for the role which supports the necessary training and support required.

The recommended training for IPC Leads is to complete [Skills for Health modules 1&2](#). Each module costs £12 and you can reclaim via our [CPD Application Process](#).

For more information on the training and quarterly support forums please visit our website.

Funding



Surrey Training Hub CPD Funding

Due to currently unconfirmed budgets for the new financial year 2024/25, we are unfortunately not able to guarantee funding for CPD applications where proof of payment cannot be provided by the end of March 2024. We have worked hard to be able to provide this offer to all staff up until now, prioritising and utilising legacy funding which is not recurrent.

We are hopeful and continuing to work hard to ensure an ongoing, equitable and sustainable offer for our workforce and ask for your patience whilst we endeavour to confirm budgets. You may have previously been advised that your £1000 CPD allocation could run over 3 years until 2026 however it is not clear whether we will receive any further CPD funding from NHSE going forwards and therefore we apologise for any misinformation.

However please be reassured that we will continue to prioritise supporting this provision as soon as we know more and we will update you all as soon as we are able.

[Continued Professional Development \(CPD\) : Surrey Training Hub](#)



Further Resources

Resources

Your Evidence Librarian



Struggling to keep up to date with new research and reports relevant to your own clinical and professional interests?

Sign up to KnowledgeShare - which matches new journal articles as well as reports (e.g. King's Fund, Nuffield Trust) to your clinical and professional interests. Sign up via the [online form](#). This service is provided by [STH Library and Knowledge Services](#).

For more information, email Kerry.Seelhoff@nhs.net

Diabetes UK

1-1 buddying

We are in the process of setting up a framework for 1-1 buddying and are almost ready to launch this. We are looking to make connections with more young people who might be interested in being buddied up with one of our Young Leaders to receive peer support and ask that you promote the webform for young people who may be interested so that we can reach out to them: Together Type 1 | Diabetes UK

We have a robust safeguarding process in place for this which we are happy to talk through with any professionals who may wish to know more, please just reach out to book a short catch-up over Teams!

eibhlin.jones@diabetes.org.uk

Submitting an article for April 2024

If you wish to submit an article for consideration in the April Training Hub Newsletter, please do so by 10am, on Tuesday the 16th April to: syheartlandsicb.surreytraininghub@nhs.net

Thank you for reading,

Surrey Training Hub team





Meet the Team

Spotlight on: Dotty Spenner

Apprenticeship Lead Surrey Training Hub

1. What does your job involve?

My primary role is to support colleagues in General Practice across Surrey Heartlands in the delivery of career advice and appropriate apprenticeships pathways. I provide information, guidance and coaching to staff interested in apprenticeships as well as support existing apprentices throughout the duration of their training.

2. How long have you worked in the NHS/Training Hub.

I joined Surrey Training Hub team 2 months ago. Prior to that I had worked for over 10 years in the NHS in various roles, including Apprenticeship Lead and Talent Partner. I am very passionate about developing people and supporting them in progressing their careers. After working with apprentices for many years, I can fully appreciate the impact that such great opportunities can have.

3. What is your favourite book or song?

I really enjoy reading. My favourite book is 'Blindness' by José Saramago.

4. Favourite holiday destination?

Honestly, that is a very hard question to answer! There are so many unique and beautiful places in the world. It is impossible for me to say that just one place is my dream destination. 😊

5. Dog or cat person?

I am a dog lover!

All monthly newsletters can be found on our website, please click here to view:

<https://www.surreytraininghub.co.uk/newsletter-e-bulletins>

