



# Surrey Training Hub

WHATS ON | ISSUE 19 | OCTOBER 2024

**Your Training Hub needs you!**  
**This is your chance to get involved and promote Education and Training across Surrey. Please consider engaging with our top 2 priorities this month.**

## National Education and Training Survey (NETS) 2024

NHS England Workforce Training and Education directorate oversees the quality of education and training for over 250,000 students, apprentices and trainees across a variety of clinical roles in the NHS. To support continuous improvement, we conduct the [National Education and Training Survey \(NETS\)](#) each year, offering a platform for healthcare learners and trainees to share their experiences and shape the future of healthcare education.

Since 2019, NETS is the only national survey open to all healthcare students, trainees, and apprentices, providing us with essential feedback on induction, clinical supervision, facilities, learning opportunities, and teamwork they experience. It also includes questions on health and wellbeing, equality, diversity, and inclusion.

Share your experience and shape your future by taking ten minutes to [complete the survey between 1 October - 26 November 2024](#).

Please see link here to complete the survey: <https://poll.hee.nhs.uk/s/nets24/>

## FREE interprofessional learning opportunity

We have joined with Surrey Adults Academy to offer free training run by the Academy open to anyone working in Primary Care.

### In-person (Woodhatch Place, Reigate) training:

- Equality, Diversity and Inclusion 12th November 09:30-12:30
- Dementia 9th and 10th January with a follow-up session on the 27th February 09.30 to 16.30

### Virtual training:

- Value Based Recruitment 1st and 6th November 9.30 to 16.30

If you'd like to attend, email your interest now to:

[syheartlandsicb.surreytraininghub@nhs.net](mailto:syheartlandsicb.surreytraininghub@nhs.net)



# Clinical Training

## Welcome

Surrey Training Hub is your 'go to' place for any information about primary care workforce, education, training and development.

### National events in Nov - 2024

[November - Men's Health Awareness Month](#)

[National Stress Awareness Week: 4-8 November](#)

[Trans Awareness Week: 13-19 November 2024.](#)

[National Self Care Week: 18-24 November](#)



### Primary Care Placements

For all enquiries about Primary Care Placements, please email:

[syheartlandsicb.primarycareplacements@nhs.net](mailto:syheartlandsicb.primarycareplacements@nhs.net)



# Clinical Training

## November and January Education and Training events



Please check out our [webpage dedicated to the latest education and training events](#) where you'll find the latest dates for Venepuncture, Asthma and COPD, Diabetic Foot Check and more, we have various courses lined up for you. If you don't see a course you would like to attend, please get in touch by emailing [Surrey Training Hub](#) and we can put you on our waiting list or signpost you to an external provider.

[Training Courses : Surrey Training Hub](#)

## Online Training

Surrey Training Hub has access to a number of online webinars & demand learning resources, including Red Whale, Clinical Skills, E-Learning for Health & more which you can access at your leisure. For more information visit our on-demand training page on:

<https://www.surreytraininghub.co.uk/on-demand-training>

## IPC Forum

Check our website for new dates for Infection Prevention and Control (IPC) Forum as well as recordings of the previous sessions.

[Infection Prevention Control Lead Training : Surrey Training Hub](#)



# Clinical Training

## Practice Nurse Forums

Are you a Practice Nurse in Surrey Heartlands? Please come along and join a network of colleagues with the aim :

To meet quarterly to give nurses an opportunity to update their knowledge and skills, facilitated by the Training Hub and Primary Care team along with guest speakers.

To give people the opportunity to get to know their colleagues working across the localities and offer peer support and best practice guidance.

To engage all Nursing staff within general practice, inclusive of: Nursing Associates, Registered Nurses and Advanced Clinical Practitioners.

These are virtual forums:

### ES /SD - Virtual

Tuesday, December 10, 2024

Tuesday, March 11, 2025

Tuesday, June 10, 2025

Tuesday, September 9, 2025

Tuesday, December 9, 2025

Please contact [Anneke.biginton1@nhs.net](mailto:Anneke.biginton1@nhs.net) if you would like an invitation to these events.

### NWS – Virtual –follow MS teams links below:

[Wednesday 11th December 2024](#)

[Wednesday 12th March 2025](#)

Wednesday 11th June 2025 - F2F TBC

[Wednesday 10th September 2025](#)

[Wednesday 10th December 2025](#)



Please contact [anneke.biginton1@nhs.net](mailto:anneke.biginton1@nhs.net) if you would like any further information.

## Nursing Associate Forums

### Nursing associates support network

Nursing associates are a growing profession within Primary Care. As such, we are bringing together nursing associates and student nursing associates working across South East Primary Care, in a new support network, to engage, build relationships, and provide a platform for supportive and informative discussions. Sessions will be held virtually every 4-6 weeks.

These [open forums](#) will provide a safe space to:

- Connect with your peers
- Share ideas and resources
- Reflect and explore common challenges
- Identify ongoing educational and development needs

Attendance at these sessions can be evidenced in your revalidation or as protected learning time.

### Network dates

- Monday 11 November 2024, 13:00-14:00 – [join the meeting now](#)
- Monday 9 December 2024, 13:00-14:00 – [join the meeting now](#)
- Further dates to follow

We hope that you will be able to join us and look forward to hearing about your experiences. For any further information please contact [Anneke.biginton1@nhs.net](mailto:Anneke.biginton1@nhs.net)



# Clinical Training

## Princess Alice Hospice Training for Health and Social Care staff



Princess Alice Hospice offers multi-disciplinary courses for health and social care staff to learn and develop their knowledge, learn new skills and improve care for patients and families. Courses include, but are not limited to:

- Managing Important Conversations
- Symptom Management at end of life
- Assessing and Recording Mental Capacity at end of life
- Planning ahead and difficult conversations
- Cultural Sensitivity and inclusion in end of life care
- Verification by Nurse of Expected Death
- Syringe Pumps

A full list of courses with descriptions can be found here

[www.pah.org.uk/book](http://www.pah.org.uk/book). Surrey Heartland Primary Care staff access courses using code: **STH-PAH**, which can be entered into the Princess Alice Hospice online booking form.

## Cancer Training Resource

Free courses and resources available to support cancer diagnosis and management:

<https://www.gatewayc.org.uk>

## Macmillan

Macmillan Cancer Pathway Interface Programme – On Demand Webinar Collection

Catch up or rewatch our recent webinars on all things cancer CPD.

[Macmillan Cancer Pathway Interface Programme - YouTube](#)



# Clinical Training

## Free discussing vaccine hesitancy training



NHS Buckinghamshire, Oxfordshire, and Berkshire West (BOB) Personalised Care Training team have launched a **free, 2.5 hour interactive training session** to build discussion skills around vaccine hesitancy: **Let's Talk About Vaccines**.

This is now open to colleagues across the South East. [The LTaV webpage](#)

**BMJ Best Practice** is accessible with a NHS OpenAthens - if you need help setting up an OpenAthens account, email [kerry.seelhoff@nhs.net](mailto:kerry.seelhoff@nhs.net)

## RSV vaccination programme

Please [click here](#) to view RSV webinars.

## Topical Diabetes Course with Lilly

New dates have been announced for 3-day diabetes course. Please check our website for details and how to book.

<https://www.surreytraininghub.co.uk/3-day-diabetes-course#gsc.tab=0>



# Clinical Training

## Frailty awareness training

Tier 1 and 2 frailty awareness training available for all.  
[Click here](#) for more information or email [sdhc.frailty@nhs.net](mailto:sdhc.frailty@nhs.net)

[Epsom St Helier University Hospitals NHS Trust: Log in to the site](#)



## Managing Frailty & Comorbidities in Primary Care with BMJ Best Practice

Join Dr. Brown and Dr. Bunstone, to explore the topic of Frailty in General Practice and how BMJ Best Practice can enhance your approach to managing complex patients. This free webinar is on 7 Nov 2024, 2pm to 3pm. For more details [view the booking page](#). BMJ Best Practice is funded by NHS England and is freely available to all NHS staff with an OpenAthens account - if you need help setting up an OpenAthens account email Kerry Seelhoff, your Primary Care Librarian at: [Kerry.Seelhoff@nhs.net](mailto:Kerry.Seelhoff@nhs.net)

## Kent, Surrey and Sussex Primary Care School FAQ for FCP education and training

Here is a link to the updated guidance documents FAQ's for FCP's in practice doing their roadmaps in primary care:

[KSS-FAQ-for-FCPs-final-April-2024-v.1.0.pdf \(hee.nhs.uk\)](#)

## Child Health Immunisation Services

Bitesize masterclass sessions available, click [here](#) for more information.



# Clinical Training

## NHS funded Community Pharmacy training offers



New, fully funded, flexible training for community pharmacists is now available to help expand your clinical skills and improve patient care: [Community Pharmacy Training Page](#)

## Get supported with IP training with the Surrey Heartlands Scheme

Develop your community pharmacist Independent Prescribers (IPs). Surrey Heartlands ICB will provide a funding contribution of £2,600 paid directly to the employer for the supervision (DPP) element of the training. For more information contact: [rachel.mackay3@nhs.net](mailto:rachel.mackay3@nhs.net)

## Become a DPP Change of mindset to think about “Pay it forward” in support of future IPs

What is a DPP? A Designated Prescribing Practitioner (DPP) is a workplace-based supervisor who supports the pharmacist in the experiential part of the prescribing course (called Learning in Practice). The role of a DPP is to oversee, support and assess the competence of Independent Prescribing trainees, in collaboration with academic and workplace partners, during the period of learning in practice. For more information contact: [rachel.mackay3@nhs.net](mailto:rachel.mackay3@nhs.net)

## Community of Practice - ACPs

This Community of Practice is for ACPs who are qualified, training or working at an advanced level. For more details, please click [here](#).



# Clinical Training

## HRT Webinar

HRT update, including Guildford and Waverley local pathways, by Dr Helen Barnes (GPSI) .  
Surrey

Heartlands Primary Care staff can use code PCCPD! To access:

[https://vimeo.com/915596491/ee9def1516?share=copy\\_](https://vimeo.com/915596491/ee9def1516?share=copy_)

## Virtual webinars on Wound Hygiene and Wound Infection; Lower Limb Compression Decision Tool

If you deliver wound management in Primary Care, please attend virtual webinars on Wound Hygiene and Wound Infection and Lower Limb Compression Decision Tool. Click on this link to view agendas and to book.

<https://www.surreytraininghub.co.uk/wound-care#gsc.tab=0>

## New Children and Young People's asthma webinars

New Children and Young People's asthma webinars are now available to book. If you have any difficulties registering please contact: [syheartlandsicb.childrensasthma@nhs.net](mailto:syheartlandsicb.childrensasthma@nhs.net).

- **The impact of vaping on asthma: 6th November 2024 12.30-1.30** [Register here](#)
- **The impact of vaping on asthma: 15th January 2025 12.30-1.30** [register here](#)
- **Managing an asthma attack in various settings : 7th November 2024 12.30-1.15** [Register here](#)

To view the recordings of the previous webinars and the corresponding slides, please go to NHS Future page by clicking here . You may need to register first.

<https://www.surreytraininghub.co.uk/asthma#gsc.tab=0>

## Safe Use of Insulin

If you are a healthcare professional involved in prescribing and administering insulin, please make sure to complete this short e-learning course, designed to help reduce the errors in the prescription and administration of insulin.

<https://www.surreytraininghub.co.uk/safe-use-of-insulin#gsc.tab=0>

## Clinical Skills site migration

Clinical Skills site has now migrated to a new site. Please log in on this page:

<https://surreytraininghub.app.clinicalskills.net> from now on.

Note: any activity carried out on the old site will not be carried across to the new site. This includes taking assessments, creating local assessments and editing CPD records.

Please [contact Surrey Training Hub](#) if you need extra support.



# Non-Clinical Training

## New Professional Skills in Practice Programme

The new Professional Skills in Practice Programme is underway and places are available for booking now! This is a hugely popular training offered by expert partners from across the Surrey Heartlands system to address locally identified needs such as :-

Professionalism

- Resilience
- Inclusion
- Managing Courageous Conversations
- Initiative, using feedback positively, interviews (Skills 4 Success)

With 96% of attendees rating these courses as Excellent/Good you can be sure time spent on Professional Skills in Practice training will be an investment for the future. To book a place, or for more information, please click [here](#).

## Mental Health Support

### Mental Health First Aid training for staff and their teams

Available for all primary care staff, please click on the following link for more information:

<https://centreforpsychology.co.uk>

## Hydration Health Summit

Thursday 14 November 2024/9:00 - 16:45/ London

Sign up [here](#) to reserve your place.

Any queries, contact [isabel.rodriquesdeabreu@nhs.net](mailto:isabel.rodriquesdeabreu@nhs.net)

## Big Step Team Challenge

Team building for practices, physical health of staff. Available for all primary care staff.

<https://www.bigteamchallenge.com>



# Funding

## Independent Prescribing Commissions

Last few commissioned spaces remaining at Brighton University [Independent Prescribing | Health CPD modules at University of Brighton](#)

This module is for Nurses and Physiotherapists who have completed the relevant entry criteria (Roadmaps / Physical assessment) There are 2 courses due to start in early 2025.

[Commissioned places : Surrey Training Hub](#)

## Nurse career development funding

### Do you need support with career development funds?

RCN Foundation announce opening of Autumn education and career development grants for nursing and midwifery professionals please see link attached.

<https://gpni.co.uk/nursing/rcn-foundation-announces-financial-support-available-to-support-career-development-for-nursing-and-midwifery-professionals/>

## Independent Prescribing courses for pharmacists in 2024/25: Applications now open

Independent Prescribing training is available to pharmacists who meet the eligibility criteria. To know more about the General Pharmaceutical Council's eligibility criteria for undertaking an independent prescribing course, please [visit the GPhC website.](#)

Eligible pharmacists can apply to universities listed on the [NHS England website.](#)

For any further enquiries, please contact [england.pharmacyteam@nhs.net](mailto:england.pharmacyteam@nhs.net)



# Funding

**Health Professional as an Educator Module & Leading Practice Education full PGCert at The University of Brighton (Part time)**

**Please click on the following links for further information about these courses:**

[Health Professional as an Educator Health CPD modules at University of Brighton](#)

[Leading Practice Education PGCert \(brighton.ac.uk\)](#)

**Educating Health Professionals module & Education for Health Professionals full PGCert at the University of Surrey ( Part time)**

Click [here](#) for information about the course.

If you are interested in applying for either a full Practice Education PGCert or a stand alone module at either University, now or in the future please complete an [application form](#).

## **New to Primary Care Programme**

Cohort 7 is multi-professional for all registered staff who have been working in Primary Care less than 12 months.

GP / Nurse / Paramedic / Physiotherapist / OT / Dietitian  
January 2025 – December 2025

To express your interest please complete this [form](#).

Deadline for EOI - 20th November 2024



Any questions, please contact [syheartlandsicb.surreytraininghub@nhs.net](mailto:syheartlandsicb.surreytraininghub@nhs.net)

# Leadership Training

## Resources and support for those who lead, manage or organise a team or group in primary care

NHSE have developed an online guide full of resources to support any team seeking to improve their health and wellbeing, through a culture change approach. It is for all teams working in health and care, inspired by the [NHS health and wellbeing framework](#) and [NHS healthy leadership framework](#). It is for teams who are looking for inspiration and guidance to begin creating their local culture of wellbeing in a simple, practical and engaging way.

<https://www.england.nhs.uk/supporting-our-nhs-people/health-and-wellbeing-programmes/looking-after-your-teams-health-and-wellbeing-guide/>

## Fully Funded Level 2 Team Leading Course

Surrey Heartlands are working with Activate Learning to be able to offer eligible team members the chance to complete a Fully Funded Level 2 Team Leading Course.

Please follow the link below to learn more about the course and the eligibility criteria, should you have any questions after reading the initial information, please contact Chrissy Payne [Chrissy.payne@nhs.net](mailto:Chrissy.payne@nhs.net)

[The Higher Development Award Health and Social Care Staff - Activate Apprenticeships](#)



# Further Resources

## The 2024 General Practice Staff Survey – Have Your Say



The 2024 General Practice Staff Survey (GPSS) is now open. You should receive your invitation by email this week and will receive regular reminders from the survey provider, Picker, if you haven't had a chance to complete the survey. Some of you will know that the NHS has conducted an annual staff survey for more than twenty years. It is an incredibly robust, credible source of information that helps drive improved working experience.

Until recently this opportunity has not been available to staff working in general practice, however, we want everyone who is part of the NHS to have the chance to feedback on their experience at work, and this starts in general practice for primary care. Given the significant numbers of patients to whom you and your practice provide care and support, your views are important, so please take part and have your say.

## Domestic abuse training

Please click on the following link for domestic abuse training [Your Health and Wellbeing : Surrey Training Hub](#)

## Implementing Reasonable Adjustments for People with a Learning Disability

Please follow the link below for a free one-hour webinar on information on Implementing Reasonable Adjustments for People with a Learning Disability - by NHS England.

<https://www.surreytraininghub.co.uk/learning-disabilities#gsc.tab=0>

## Genomic Medicine and Pharmacogenomics

Please check out this new webpage where you will find the latest guidance, links to training and education and other documents.

<https://www.surreytraininghub.co.uk/genomic-medicine-and-pharmacogenomics#gsc.tab=0>





# Further Resources



## Career ambassadors

Become a Surrey Heartlands Career Ambassador to attend school, college & university careers fairs, careers talks, and mock interviews where you can promote job opportunities you have and encourage others to join healthcare. Contact the team to learn more: [syheartlandsicb.shcareers@nhs.net](mailto:syheartlandsicb.shcareers@nhs.net)

## Work placements

Are you able to support Nescot College with work placements for their Level 3 Health and Social Care and Health Care T Level students? If so, please contact Hollie Squires – Placement Coordinator at Nescot [hsquires@nescot.ac.uk](mailto:hsquires@nescot.ac.uk) directly to discuss further details.

## Work Well Monthly Webinars for Primary Care

There's a new way to boost your wellbeing and help you to manage stress, set boundaries and help your colleagues more effectively too.

Surrey ICB is pleased to provide a programme of 12 monthly webinars completely free of charge to all our staff working in Surrey ICB. Click [here](#) for more information.

## Have you got any questions about apprenticeships?

Drop in for a chat with Dotty Spenner, Surrey's Training Hub Apprenticeship Lead, to find out more and answer any questions you have. There is no need to book your attendance and there's no agenda.

This session is open to everyone and will be held via MS Teams on **Wednesday, 13th November between 1pm – 1:45pm. Join [Here](#)**

## Here for You - Virtual Live Workshop Timetable

Click [here](#) to view and book sessions, to support you.



# Further Resources

## Resources



### Evidence summaries

Library Services at the Surrey Training Hub provide evidence summaries on request to inform service delivery and patient care. We search a range of healthcare databases and resources and have examples on the [STH website](#). To request an evidence search please complete our [Evidence Search request form](#), or email [kerry.seelhoff@nhs.net](mailto:kerry.seelhoff@nhs.net)

<https://www.surreytraininghub.co.uk/library-and-knowledge-service>

### Freedom to Speak Up in Primary Care: Free training & resources

Actively listening plays an important part in encouraging people to feel confident to speak up. Primary care leaders are encouraged to raise awareness of FTSU and ensure colleagues have access to trained and registered [FTSU guardians](#). [Campaign resources](#) and [FTSU training](#) is available on the National Guardian's website to support this. They have also published a new [report](#) exploring the different FTSU models adopted in primary care settings.

### Workforce planning

Want to access Workforce Planning and Transformation Training? NHS England provide a range of offers including a half-day workshop or a 12-week programme. Email [england.wpi.se@nhs.net](mailto:england.wpi.se@nhs.net) for more information.

### Homestay

The ICB has launched the Homestay marketplace to increase access to affordable accommodation in Surrey. The platform is an NHS-to-NHS marketplace that allows NHS employees to rent out their spare rooms to NHS colleagues. For more details, please click here: [Vacancies-Careers : Surrey Training Hub](#)

### Submitting an article for November 2024

If you wish to submit an article for consideration in the November Training Hub Newsletter, please do so by 10am, on Tuesday the 19th November to: [syheartlandsicb.surreytraininghub@nhs.net](mailto:syheartlandsicb.surreytraininghub@nhs.net)

Thank you for reading,  
Surrey Training Hub team

