Quality Improvement (QI) resources

Quality Improvement (QI) is a commitment to continuously improving the quality of healthcare by focusing on the preferences and needs of the people who use the services. It is an evidence-based approach that helps primary care free up time to deliver initiatives and embed new approaches more effectively and efficiently into practice.[1]

Your Evidence Librarians, Kerry and Olwen, are here to support the QI work you may be undertaking in your general practices and primary care networks. We can compile an evidence base for you at the beginning of your improvement journey to save you time and effort and ensure that you are not starting from scratch. Request an evidence search via the online form. For further information please email us.

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Resources to support QI in primary care

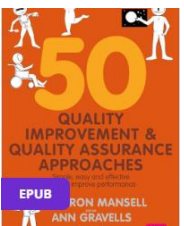| NHS England	**General practice: improvement support** • Improvement support is available to help primary care teams facilitate innovation, improvement and transformation. Through the use of evidence-based quality improvement tools, techniques and approaches, primary care staff can make change that is meaningful and sustainable. **Building primary care capability for improvement** includes: • Primary Care Improvement Community, a virtual community for all who work in and around general practice and primary care across England, and are involved in facilitating innovation, improvement and transformation. • Several improvement programmes, such as General Practice Improvement Leads and Primary Care Network (PCN) Improvement Leads programme. **An introduction to quality improvement in general practice** (2019) • Designed to provide a simple, practical framework to follow for practice-based QI.
Royal College of General Practitioners (RCGP)	**Quality improvement** includes • 'Leading effective and sustainable Quality Improvement within a Primary Care Network: A How To Guide' • Quality and Outcomes Framework (QOF) QI project

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[1] Quality improvement. Royal College of General Practitioners https://www.rcgp.org.uk/learning-resources/67-quality-improvement (accessed 20/09/22)

e-Books and e-Journals

BMJ Open Quality is a peer reviewed, Open Access journal covering all content in healthcare improvement work.

Includes: Quality improvement in general practice: what do GPs and practice managers think? Results from a nationally representative survey of UK GPs and practice managers, 2021

A range of e-books from Kortext (sign in with your NHS OpenAthens account) including:

- Preparing for continuous quality improvement for healthcare
- ABC of quality improvement in healthcare
- 50 quality improvement and quality assurance approaches

e-Resources

The BMJ Quality Improvement Hub

Healthcare Quality Improvement Partnership

The Health Foundation: supporting health care improvement
The Health Foundations Q community

The NHS Improvement hub

Work on Quality improvement

Academy of Fabulous NHS Stuff
QI Evidence Updates (monthly) Created by the Evidence Team, Somerset NHS Foundation Trust

Sharing your QI project

Future NHS is a collaborative platform and online community of staff working across health and social care. QI projects can be shared across workspaces such as Surrey Heartlands, Beneficial Changes Network and Primary Care.

Get in touch with your Evidence Librarians to find out about sharing your QI project on the Surrey Training Hub.

Visit the Academy of Fabulous NHS Stuff webpages and consider writing and sharing your project. Dr Eva Kalmus, Interface Medicine GP (Epsom and St Helier University Hospitals NHS Trust) led a Quality Improvement Project with teams across the Trust as well as CCG End-of-life Care Strategy Group and Primary Care Networks and shared the work with the academy.