

Quality Improvement (QI) resources in primary care

Quality Improvement (QI) is a commitment to continuously improving the quality of healthcare by focusing on the preferences and needs of the people who use the services. It is an evidence-based approach that helps primary care free up time to deliver initiatives and embed new approaches more effectively and efficiently into practice.¹

[Surrey Training Hub Library and Knowledge Services](#)

Surrey Training Hub library services can support the QI work you are undertaking in your general practices and primary care networks. We can compile an evidence base for you at the beginning of your improvement project to save you time and ensure that you are not starting from scratch.

To request an evidence search, use the [online form](#) or email: Kerry.seelhoff@nhs.net

Resources to support QI in primary care

NHS England [General practice: improvement support](#). Improvement support is available to help primary care teams facilitate innovation, improvement and transformation. Through the use of evidence-based quality improvement tools, techniques and approaches, primary care staff can make change that is meaningful and sustainable. Support includes details of a Practice Level Support Offer which is available via ICBS.



[An introduction to quality improvement in general practice](#) (2019) is designed to provide a simple, practical framework to follow for practice-based QI.

Royal College of General Practitioners (RCGP) [Quality improvement](#): includes a 'How to Guide' on 'Leading effective and sustainable Quality Improvement within a Primary Care Network and a range of QI case studies and activities.

Surrey Improvers Network The [Surrey Improvers Network](#), Surrey Heartlands, is an informal group for people with an interest in improvement to share current work, projects and ideas. Members of the network receive peer coaching and dedicated training.

¹ Quality improvement. Royal College of General Practitioners <https://www.rcgp.org.uk/learning-resources/67-quality-improvement> (accessed 28/05/24)




e-Books and e-Journals

	<p>BMJ Open Quality is a peer reviewed, Open Access journal covering all content in healthcare improvement work. Includes: Quality improvement in general practice: what do GPs and practice managers think? Results from a nationally representative survey of UK GPs and practice managers, 2021</p>
	<p>A range of e-books from kortex (sign in with your NHS OpenAthens account) including:</p> <ul style="list-style-type: none">• Preparing for continuous quality improvement for healthcare• ABC of quality improvement in healthcare• 50 quality improvement and quality assurance approaches

e-Resources

	<p>The BMJ Quality Improvement Hub</p>
	<p>Healthcare Quality Improvement Partnership</p>
	<p>The Health Foundation: supporting health care improvement and also The Health Foundations Q community</p>
	<p>NHS IMPACT (Improving Patient Care Together)</p>
	<p>Academy of Fabulous NHS Stuff QI Evidence Updates (monthly)</p>
	<p>FutureLearn: Quality Improvement in Healthcare: The Case for Change, University of Bath</p>

Sharing and publishing your QI project

	<p>Future NHS is a collaborative platform and online community of staff working across health and social care. QI projects can be shared across a variety of workspaces e.g. Surrey Heartlands, Beneficial Changes Network, Primary Care.</p>
	<p>Visit the Academy of Fabulous NHS Stuff webpages and consider writing and sharing your project. Dr Eva Kalmus, Interface Medicine GP (Epsom and St Helier University Hospitals NHS Trust) led a Quality Improvement Project with teams across the Trust as well as CCG End-of-life Care Strategy Group and Primary Care Networks and shared the work with the academy.</p>
	<p>Consider publishing your QI Project: A QI project led by Dr Liz Horrocks, Banstead PCN, is published in the journal <i>Post Reproductive Health</i> ‘Quality improvement project – Reducing the inadvertent prescribing of unopposed estrogen in primary care’</p>