

Website Terms and Conditions:

Acceptance of Terms: By accessing and using this laboratory website, you agree to be bound by these terms and conditions. If you do not agree with any part of these terms, please refrain from using the website.

Intellectual Property: All content, including text, graphics, logos, images, and software, on this laboratory website is protected by intellectual property laws and is the property of the laboratory. Unauthorized use of any materials may violate copyright, trademark, and other laws.

Use of Website: This laboratory website is for informational purposes only. You may not modify, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information, products, or services obtained from this website.

User Conduct: You agree to use the laboratory website only for lawful purposes and in a manner that does not infringe upon the rights of others or restrict their use and enjoyment of the website. Prohibited activities include, but are not limited to, transmitting any content that is unlawful, defamatory, obscene, offensive, or harmful.

Privacy Policy: We value your privacy and handle your personal data with care. To provide our services, we collect information like names, company emails, postal addresses, and product/sample details. This data is securely stored on our reports, lab sheets, database, and email servers. We treat it as confidential and do not share it with third parties without your permission.

We retain the data for 10 years in encrypted backups or secure hard copies, and dispose of it confidentially. While we take precautions to protect your data, we cannot be liable for breaches beyond our control, such as hacking.

Your privacy matters, and we comply with applicable privacy laws. For further details or queries about our privacy practices, please reach out to us.

Links to Third-Party Websites: This laboratory website may contain links to third-party websites for your convenience. These links do not imply endorsement or responsibility for the content of such websites. We recommend reviewing the terms and conditions and privacy policies of any third-party websites you visit.

Disclaimer of Warranties: This laboratory website is provided on an "as is" basis, without any warranties, expressed or implied. We do not guarantee the accuracy, reliability, or availability of the website or its content. Your use of the website is at your own risk.

Limitation of Liability: In no event shall the laboratory be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or relating to your use of the laboratory website. This includes any errors or omissions in the content, or any loss or damage of any kind incurred as a result of the use of any content posted, emailed, transmitted, or otherwise made available via the website.

Indemnification: You agree to indemnify and hold the laboratory harmless from any claims, losses, damages, liabilities, costs, and expenses, including reasonable attorneys' fees, arising out of or related to your use of the laboratory website or any violation of these terms and conditions.

Governing Law and Jurisdiction: These terms and conditions shall be governed by and construed in accordance with the laws of the United Kingdom. Any disputes arising from or relating to these terms shall be subject to the exclusive jurisdiction of the courts of United Kingdom.

Please note that these terms and conditions are subject to change without notice. It is your responsibility to regularly review them for any updates or modifications.

Testing Terms and Conditions:

Acceptance of Terms: By utilising the laboratory services, you agree to be bound by these terms and conditions. If you do not agree with any part of these terms, please refrain from using the services.

Limitations of Tests: The laboratory tests provided have inherent limitations and may not detect all possible factors or conditions. The results are based on the specific sample provided and may not be representative of the entire batch or population being tested.

Sample Submissions: Samples must be submitted in accordance with the laboratory's guidelines and procedures. It is the responsibility of the user to ensure that the samples are properly collected, preserved, and packaged for transport to the laboratory. The laboratory shall not be held liable for any damage, loss, or alteration of samples during transit.

Transport of Samples: The user is responsible for arranging and covering all costs associated with the transport of samples to the laboratory. The laboratory shall not be responsible for any delays, damages, or losses incurred during the transportation process.

Results and Interpretation: The laboratory will provide test results based on the analysis of the submitted sample(s). These results pertain solely to the specific sample(s) provided and may not be extrapolated to the entire batch or population. The interpretation of the results should be considered within the context of the specific sample(s) tested.

Test Accuracy and Reliability: While the laboratory strives to provide accurate and reliable test results, no laboratory test can guarantee 100% accuracy. Factors such as sample quality, testing methodology, and external conditions may impact the accuracy and reliability of the results. The laboratory shall not be held liable for any consequences arising from the use or reliance on the test results.

Confidentiality: The laboratory will maintain the confidentiality of the user's personal and testing information in accordance with applicable laws and regulations. However, the user acknowledges and agrees that the transmission of data over the internet is not completely secure, and the laboratory cannot guarantee the absolute security of information transmitted through electronic means.

Compliance with Laws and Regulations: The user agrees to comply with all applicable laws, regulations, and guidelines related to the use of the laboratory services. It is the user's responsibility to ensure that the samples submitted and the results obtained are used in compliance with the relevant legal and regulatory requirements.

Limitation of Liability: The laboratory shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or in connection with the use of the laboratory services, including but not limited to the limitations of tests, sample submissions, transport of samples, and interpretation of results.

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